

INFORMATION TECHNOLOGY

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December 3, 2008

To: Dee Bruemmer, County Administrator
From: Matt Hirst, Information Technology Director
Subject: Approval of Purchase of Cisco SMARTnet Maintenance

Bids have been received for the purchase of Cisco SMARTnet hardware and software maintenance.

The bid summary is as follows:

<u>Vendor</u>	<u>Total</u>
Burwood Group	\$20,596.38
Insight	\$18,934.30
RK Dixon	\$20,482.38
Softchoice	\$21,415.67
Pomeroy	\$19,033.00

It is recommended that the Board approve the bid from Insight in the amount of \$18,934.30.

Cisco SMARTnet support provides Scott County Information Technology with access to information and assistance for Cisco Wide Area Network and Local Area Network (WAN/LAN) network equipment, including:

- Registered access to Cisco.com for online tools and technical assistance
- Access to the Cisco Technical Assistance Center (TAC)
- Cisco IOS Software updates
- Advance Replacement of failed hardware

Cisco SMARTnet provides 24 x 7 coverage with a four hour (4) response time for business critical hardware and Next Business Day (NBD) coverage for non-critical hardware.

Budget dollars are available in the Information Technology Departmental budget for equipment maintenance to fund the cost of this contract.

THE COUNTY AUDITOR'S SIGNATURE CERTIFIES
THAT THIS RESOLUTION HAS BEEN FORMALLY
APPROVED BY THE BOARD OF SUPERVISORS ON

DATE

SCOTT COUNTY AUDITOR

R E S O L U T I O N

SCOTT COUNTY BOARD OF SUPERVISORS

December 11, 2008

APPROVING PURCHASE OF CISCO MAINTENANCE

BE IT RESOLVED BY the Scott County Board of Supervisors as follows:

Section 1. The purchase of Cisco SMARTnet hardware and software maintenance for wide and local area network equipment in the amount of \$18,934.30 is hereby approved.

Section 2. This resolution shall take effect immediately.