ITEM 21

INFORMATION TECHNOLOGY

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May 29, 2012

To: Dee F. Bruemmer, County Administrator

From: Matt Hirst, Information Technology Director

Subject: Approval of Purchase of Numara Software Maintenance Subscription

Numara Footprints software license maintenance and support is due for renewal. Footprints the service desk management application currently used by Information Technology and Facilities and Support Services to manage work orders.

The bid summary from Numara is as follows:

<u>Product</u>	<u>Total</u>
Footprints Support and Maintenance	11,224.50
Total	\$11,224.50

It is recommeded that the Board approve the bid from Numara in the amout of \$11,224.50.

The Numara proposal provides Information Technology the ability to obtain the latest updates and patches to the software as well software support 24x7. The result is a more functional and dependable computing environment.

Budget dollars are available in the Information Technology Department operational budget to fund the cost of this contract.

THE COUNTY AUDITOR'S SIGNATURE CERTIFIES THAT THIS RESOLUTION HAS BEEN FORMALLY APPROVED BY THE BOARD OF SUPERVISORS ON

DATE

SCOTT COUNTY AUDITOR

RESOLUTION

SCOTT COUNTY BOARD OF SUPERVISORS

June 7, 2012

APPROVING PURCHASE OF NUMARA SOFTWARE MAINTENANCE AND SUPPORT

BE IT RESOLVED BY the Scott County Board of Supervisors as follows:

- Section 1. The purchase of Numara Footprints software maintenance and support in the amount of \$11,224.50 is hereby approved.
- Section 2. This resolution shall take effect immediately.