

**INFORMATION TECHNOLOGY**

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May 15, 2013

To: Dee F. Bruemmer, County Administrator

From: Matt Hirst, Information Technology Director

Subject: Approval of Purchase of Cisco Network Maintenance

Bids have been received for the purchase of Cisco SMARTnet hardware and software maintenance for three (3) years.

The bid summary is as follows:

<u>Vendor</u>	<u>Total</u>
AOS	<b>\$263,585.60</b>
Burwood	<b>Late (\$315,186.94)</b>
Insight	<b>Incomplete (\$284,049.13)</b>
Vital	<b>Late (\$310,777.41)</b>
PC Nation	<b>Incomplete (\$265,464.64)</b>
MCPC	<b>Incomplete (\$288,647.67)</b>
RK Dixon	<b>No Bid</b>
Ticomix	<b>Incomplete (\$353,767.95)</b>

It is recommended that the Board approve the bid from AOS in the amount of \$87,861.87 per year for three (3) years.

Cisco SMARTnet support provides Scott County Information Technology with access to information and assistance for Cisco telephone (VoIP), Local Area Network and Wide Area Network (LAN/WAN) network equipment, including:

- Registered access to Cisco.com for online tools and technical assistance
- Access to the Cisco Technical Assistance Center (TAC)
- Cisco IOS Software updates
- Replacement of failed hardware

Cisco SMARTnet provides 24 x 7 coverage with a four hour (4) response time for business critical hardware and Next Business Day (NBD) coverage for non-critical hardware.

Budget dollars are available in the Information Technology Departmental and SECC operational budgets to fund the cost of this contract.

THE COUNTY AUDITOR'S SIGNATURE CERTIFIES  
THAT THIS RESOLUTION HAS BEEN FORMALLY  
APPROVED BY THE BOARD OF SUPERVISORS ON  
\_\_\_\_\_  
DATE  
\_\_\_\_\_  
SCOTT COUNTY AUDITOR

R E S O L U T I O N

SCOTT COUNTY BOARD OF SUPERVISORS

May 23, 2013

APPROVING PURCHASE OF CISCO NETWORK MAINTENANCE

BE IT RESOLVED BY the Scott County Board of Supervisors as follows:

Section 1. The purchase of Cisco SMARTnet hardware and software maintenance for telephone and wide and local area network equipment in the amount of \$87,861.87 per year for three (3) years from AOS is hereby approved.

Section 2. This resolution shall take effect immediately.