

**INFORMATION TECHNOLOGY**

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March 17, 2014

To: Dee F. Bruemmer, County Administrator  
From: Matt Hirst, Information Technology Director  
Subject: Approval of Purchase of Numara Software Maintenance and Support

Numara Footprints software license maintenance and support is due for renewal. Footprints is the service desk management application used by Information Technology and Facilities and Support Services to manage work orders.

The bid summary from Numara is as follows:

<u>Product</u>	<u>Total</u>
<b>Footprints Support and Maintenance</b>	<b>\$27,637.00</b>
<b>Total</b>	<b>\$27,637.00</b>

It is recommended that the Board approve the bid from Numara in the amount of \$27,637.00.

The Numara proposal will renew maintenance and support for three (3) years and provide Information Technology the ability to obtain the latest updates and patches to the software as well software support 24x7. The result is a more functional and dependable computing environment. The County will realize ten (10) percent savings by renewing for three (3) years over annual renewals.

Budget dollars are available in the Information Technology Department operational budget to fund the cost of this contract.

THE COUNTY AUDITOR'S SIGNATURE CERTIFIES  
THAT THIS RESOLUTION HAS BEEN FORMALLY  
APPROVED BY THE BOARD OF SUPERVISORS ON  
\_\_\_\_\_  
DATE  
\_\_\_\_\_  
SCOTT COUNTY AUDITOR

R E S O L U T I O N

SCOTT COUNTY BOARD OF SUPERVISORS

March 27, 2014

APPROVING PURCHASE OF NUMARA SOFTWARE MAINTENANCE AND SUPPORT

BE IT RESOLVED BY the Scott County Board of Supervisors as follows:

Section 1. The purchase of Numara Footprints software maintenance and support in the amount of \$27,637 is hereby approved.

Section 2. This resolution shall take effect immediately.