

INFORMATION TECHNOLOGY

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April 28, 2015

To: Dee F. Bruemmer, County Administrator
From: Matt Hirst, Information Technology Director
Subject: Web Site Hosting Subscription

Scott County IT is upgrading ScottCountyIowa.com to a new content management platform called Drupal. This upgrade will require a hosted service provider capable of hosting a Drupal open source website.

Criteria hosted service providers were evaluated on include:

- Disk Space
- Monthly Bandwidth
- Backups
- Development, Staging and Production environments
- Server and Application support. Core and Module patching for security updates
- Multisite enabled
- U.S. Based Server
- Critical issue response SLA

The bid summary is as follows:

<u>Vendor</u>	<u>Total</u>
Acquia (Enterprise Basic)	\$25,204.00
Acquia (Professional Basic)	\$14,696.00
Pantheon (Enterprise)	\$25,696.00
TAOTI Creative	\$16,576.00

The Acquia Professional Basic proposal provides Scott County with the services and support necessary to successfully host our websites utilizing the Drupal open source content management platform.

It is recommended that the Board authorize the IT Director to sign a subscription agreement with Acquia for the Professional Basic hosted service solution in the amount of \$14,696 per year.

Budget dollars are available in the Information Technology Department operational budget to fund this contract.

Encl. - Detailed Drupal Hosting Comparison

Web Site Hosting Comparison

	Acquia Enterprise Basic	Acquia Professional Basic	Pantheon Enterprise	Taoti Creative		Acquia Enterprise Starter	Acquia Professional Starter	Pantheon Business	Blackmesh
Base Cost Annualized	\$25,204.00	\$14,696.00	\$25,000.00	\$13,080.00		\$18,704.00	\$8,196.00	\$4,800.00	\$8,400.00
Base Cost Monthly	\$2,100.33	\$1,224.67	\$2,083.33	\$1,090.00		\$1,558.67	\$683.00	\$400.00	\$700.00
BuildaModule Training	included	included	\$276/year value	\$276/year value		included	included	\$276/year value	\$276/year value
Drupalize.me Training	included	included	\$420/year value	\$420/year value		included	included	\$420/year value	\$420/year value
Drupal Support	Yes, 12 support tickets (~\$2100 value)	Yes, 12 support tickets (~\$2100 value)	Yes, (~\$2100 value)	No, Additional Hourly @ \$175/hour = ~ \$2100		Yes, 4 support tickets (~\$700 value)	Yes, 4 support tickets (~\$700 value)	No	No
Advisory Support	Yes, 4 advisory hours (~\$700 value)	Yes, 4 advisory hours (~\$700 value)	No	No, 4 * \$175 = \$700		Yes, 1 advisory hour (~\$175 value)	Yes, 1 advisory hour (~\$175 value)	No	No
Total Annual Costs	\$25,204.00	\$14,696.00	\$25,696.00	\$16,576.00		\$18,704.00	\$8,196.00	\$5,496.00	\$9,096.00
Disk Space	25 GB	25 GB	30 GB	50 GB		25 GB	25 GB	30 GB	100 GB
Bandwidth	500 GB	500 GB	Not gated	500 GB		125 GB	125 GB	Not gated	750 GB
Backups	daily held for 3 days.	daily held for 3 days.	Yes	nightly backups with 10 day retention		daily held for 3 days.	daily held for 3 days.	?	14 day
Failover	Yes, highly available cluster of web servers spanning two zones. Multi-region failover.	No, Single server	?	Yes, there are failover systems in place over multiple servers.		Yes, highly available cluster of web servers spanning two zones. Multi-region failover.	No, Single Server	?	No, Single server
Dev/Stag/Prod	Yes	Yes	Yes	Cascade/Managed DevOps		Yes	Yes	?	Manual
Server Support	Yes	Yes	Yes	Fully Managed Hosting		Yes	Yes	Yes	yes
Server App Support	Yes	Yes	Yes	Yes		Yes	Yes	?	Yes
Core and Module Patching	Yes	Yes	?	Yes (Additional \$2280 included in Base Monthly Cost)		No (Additional \$5000 / year)	No (Additional \$5000 / year)	No	No
Code Base	One	One	One	One		One	One	One	One
Multisite	Yes	Yes	No	No		Yes	Yes	No	?
SSH	Yes	Yes	Yes	Yes, but no root access		Yes	Yes	Yes	Yes
FTP	Yes	Yes	Yes	Yes		Yes	Yes	Yes	Yes
Custom Modules	Yes	Yes	Yes	Yes		Yes	Yes	Yes	Yes
Active Directory	Yes	Yes	Yes	Yes		Yes	Yes	Yes	Yes
US Based Server	Yes	Yes	Yes	Yes		Yes	Yes	Yes	Yes

THE COUNTY AUDITOR'S SIGNATURE CERTIFIES
THAT THIS RESOLUTION HAS BEEN FORMALLY
APPROVED BY THE BOARD OF SUPERVISORS ON

DATE

SCOTT COUNTY AUDITOR

R E S O L U T I O N

SCOTT COUNTY BOARD OF SUPERVISORS

May 7, 2015

APPROVING WEB SITE HOSTING SUBSCRIPTION

BE IT RESOLVED BY the Scott County Board of Supervisors as follows:

Section 1. The authority of the IT Director to sign a subscription agreement for web site hosting with Acquia in the amount of \$14,696 annually is hereby approved.

Section 2. This resolution shall take effect immediately.