



INFORMATION TECHNOLOGY

**400 West Fourth Street
Davenport, Iowa 52801-1104**

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www.scottcountyiowa.com**

July 7, 2015

To: Dee F. Bruemmer, County Administrator
From: Matt Hirst, Information Technology Director
Subject: IT Research and Advisory Membership

Scott County Information Technology has received a proposal for IT research and advisory membership services from InfoTech Research Group.

The proposal from InfoTech will provide Scott County IT one (1) year access to InfoTech IT research content and advisors.

The research and advisory membership from InfoTech includes:

- Guided technology implementations
- Technology purchase optimization
- Technology strategy and leadership best-practice toolkits
- Technology management and governance best-practice toolkits
- Vendor evaluations
- Applications and infrastructure best-practice toolkits.

It is recommended that the Board authorize the IT Director to sign a service agreement with the InfoTech Research Group as detailed in the attached proposal in the amount of \$10,335. Monies are available in the IT department budget to pay for this service.

Scott County IT has used technology advisory services for many years. Last year the service agreement with InfoTech Research Group cost \$9,473.75. InfoTech services are quoted to Scott County at GSA contract rates.

The proposal from InfoTech Research Group for these services is attached.

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EVOLVE YOUR IT TEAM

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CHAMPIONS**



Join more than 30,000 IT professionals worldwide who are making this transition using the collective strength of their peers and the insight of Info-Tech Research Group

PROPOSAL:

IT Research and Advisory Membership Services

Prepared for:

Matt Hirst
Scott County Iowa

Prepared by:

Perry Perlmutar
Director of Member Services
Info-Tech Research Group

Email: pperlmutar@infotech.com
Fax: +1-519-432-2506
Phone: 1-888-670-8889 ext. 3079

Date:

June 8th, 2015

Valid Until:

June 26th, 2015

Info-Tech Research Group Membership Seats

Info-Tech offers two types of access to our services and allows us to provide dedicated support to those who would most benefit from it.

Info-Tech Advisory seats offer full access to our analyst team who will help guide you through key milestones of your most critical strategic projects. It also includes the full support of a dedicated Account Manager.

Info-Tech Reference seats provide access to key written content and best suits those who simply want access to resources to move forward on their initiatives. These seats can be purchased as an add-on to a package or with an Info-Tech Advisory seat.

IT Membership Seat Comparison		
Included Features & Services	Apps & Infrastructure	Advisory
Diagnostics & Benchmarking Programs (one per Advisory seat) Support to execute 1 program under the Diagnostics & Benchmarking section of the Info-Tech website		1
Guided Implementations Conference calls with our analysts to guide you through your project implementations.		✓
Purchase Optimization Conference calls with our analysts to explain recommendations on how to reduce costs, mitigate risks, and optimize your solution.		✓
Dedicated Account Manager Personalized service to assist you in finding the best content and expertise for the challenges you are facing		✓
Seat Transferability Gain maximum flexibility with the ability to transfer a seat from one named user to another user	✓	✓
Strategy & Leadership Best-Practice Toolkits Access to step-by-step methodologies, tools, and sample deliverables relevant to senior IT leaders		✓
Talent & Leadership Best-Practice Toolkits Access to step-by-step methodologies, tools, and sample deliverables relevant to leaders of people and teams		✓
Management & Governance Best-Practice Toolkits Access to step-by-step methodologies, tools, and sample deliverables relevant to leaders focused on building world class IT operations	✓	✓
Webinars Participate in one of our unique webinars to experience a lively video discussion amongst our Analysts and Subject-Matter Expert Panelists. Attendees also get to join in to help shape our research to meet your needs.	✓	✓
Vendor Evaluations Ready to use reviews of a particular IT market space. We evaluate the strengths and abilities of the products available in that space as well as the vendors of those products.	✓	✓
Applications & Infrastructure Best-Practice Toolkits Access to step-by-step methodologies, tools, and sample deliverables relevant to IT roles related to IT applications or IT infrastructure.	✓	✓

SERVICE AGREEMENT BETWEEN INFO~TECH RESEARCH GROUP INC. AND Scott County Iowa

Service Agreement Date: June 8, 2015
Service Start Date: June 26th, 2015

Sales Representative: Perry Perlmutar
Service End Date: June 26th, 2016

Contact Name: Matt Hirst
Contact Title: IT Director
Account Name: Scott County Iowa
Phone Number: 6412694000
Email: mhirst@scottcountyiowa.com

Bill to: Scott County Iowa
Name: Matt Hirst
Account Name: Scott County Iowa
Account Address: 400 W 4th St
Davenport, Iowa 52801
United States

Membership	Quantity	Price
Info-Tech Advisory – Includes unlimited access to: Best-Practice Toolkits, Webinars, Vendor Evaluations, Purchase Optimizations, Guided Implementations; 1 Diagnostic & Benchmarking Program; Dedicated Account Manager	3	\$10,335 USD
Applications & Infrastructure – Includes unlimited access to: Applications and Infrastructure silos	25	
Total:		\$10,335 USD

THE SIGNATURE BELOW AFFIRMS YOUR COMMITMENT TO PAY FOR THE SERVICES ORDERED IN ACCORDANCE WITH THE TERMS OF THIS SERVICE AGREEMENT AND IN ACCORDANCE WITH THE TERMS OF USE.

SIGNATURE: _____
NAME: Matt Hirst
TITLE: IT Director
SIGNATURE DATE: _____

Please return this signed Service Agreement to Info-Tech by fax (1-519-432-2506) or email pperlmutar@infotech.com. Please include PO if required. Thank you for your business!

Terms of Service:

Services listed in this Service Agreement are provided under the Info-Tech Research Group Inc. Terms of Use ("Terms of Use"), a copy of which is available at <http://www.infotech.com/terms>. By signing this Service Agreement you agree to pay the fees set out herein annually for the term indicated above by the service start and end date. By signing this Service Agreement, you indicate your agreement to the terms of this Service Agreement and the Terms of Use, and you represent that you have the authority to bind the customer organization to whom the Service Agreement is addressed, both in the context of this Service Agreement and the Terms of Use. Any terms and conditions on any purchase order are void and of no legal effect. In the event of any conflict between the terms of this Service Agreement and the Terms of Use, the Terms of Use shall govern. The Services listed in this Service Agreement may only be used by the named individuals listed on Info-Tech's internal usage monitoring systems for internal business purposes, subject to the exceptions listed in the Terms of Use. Fees for any Services included in this Service Agreement that relate to consulting or workshop (WCO) engagements are non-refundable and must be delivered by Info-Tech or its subsidiaries within 12 months of the date of the invoice issued for the Services.

Payment Terms:

The fees and amounts payable listed on this Service Agreement are exclusive of all taxes, levies, or duties imposed by taxing authorities. You are responsible for payment of all applicable taxes, levies or duties except for income taxes imposed on Info-Tech. Fees for any Services included in this Service Agreement that relate to consulting or workshop (WCO) engagements do not include travel and expenses, which will be charged in addition to the fees listed on this Service Agreement. For more information related to Payment Terms please see the Terms of Use.

THE COUNTY AUDITOR'S SIGNATURE CERTIFIES
THAT THIS RESOLUTION HAS BEEN FORMALLY
APPROVED BY THE BOARD OF SUPERVISORS ON

_____.
DATE

SCOTT COUNTY AUDITOR

R E S O L U T I O N

SCOTT COUNTY BOARD OF SUPERVISORS

July 16, 2015

APPROVING IT RESEARCH AND ADVISORY MEMBERSHIP

BE IT RESOLVED BY the Scott County Board of Supervisors as follows:

Section 1. The authority of the IT Director to sign a service agreement with
InfoTech Research Group in the amount \$10,335 is hereby approved.

Section 2. This resolution shall take effect immediately.