# **DENNIS CONARD, SHERIFF**

Major Thomas B. Gibbs Chief Deputy Sheriff

EMERGENCY 9-1-1 (563) 326-8625 (563) 326-8689



400 West 4<sup>th</sup> Street Davenport, Iowa 52801-1187 (563) 326-8750 www.scottcountyiowa.com sheriff@scottcountyiowa.com

Date:

February 25, 2016

Memo To:

**Board of Supervisors** 

From:

Sheriff Dennis Conard

REF:

Replacement of Safran MorphoTrak LiveScan Stations, Touchscreen

Monitors and Jail Management System (JMS) Interface

Enclosed is the proposal and support agreement for the replacement of the LiveScan Fingerprinting Stations in the Jail for \$50,746. This equipment and software replacement has been approved in the 2016 capital budget and is under budget by \$11,500. In addition, this purchase will negate the need for a \$12,000 service contract for one year.

I can be available to answer any questions the Board of Supervisors may have concerning this purchase.



5515 East La Palma Avenue Suite 100 Anaheim, CA 92807

February 2, 2016

Sgt. Jon Ronnebeck Scott County Jail 400 W. 4th Street Davenport, IA 52801

Tel: (563) 326-8750

Email: jon.ronnebeck@scottcountyia.com

Reference No. MTIA-L112014-02B

Dear Sgt. Ronnebeck

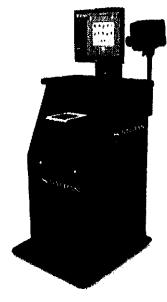
MorphoTrak is pleased to provide Scott County Jail with the following proposal for a MorphoTrak LiveScan Station equipped with standard Iowa State Department of Public Safety (IA-DPS) profiles for connectivity directly to the Iowa DPS AFIS Database.

# MorphoTrak's fully integrated LiveScan solution provides Scott County Jail the following features and benefits:

- Single-source vendor for all components of the LiveScan solution, including the AFIS interface.
- Digital image capture of upper, lower and writer's palms, slaps and rolls
- ♦ Mug Photo Capture
- Full compliance with IA-DPS AFIS, FBI IAFIS/NGI EBTS and ANSI/NIST image standards
- Automatic fingerprint sequencing and duplicate print checking before scanning is completed, ensuring data integrity.
- Quick check, review, and edit can be performed on each print
- All livescan configurations includes on-site installation, on-site training, and a 1 Year on-site warranty



Desktop



In the MorphoTrak
2015 Customer

Satisfaction survey,

98% of our customers rated

themselves

"Satisfied" or

"Very Satisfied"

Cabinet

Reference: MTIA-L112014-028

MorphoTrak's on-going commitment to customer satisfaction and the delivery of the highest level of support in the industry is demonstrated by our placing resources **in the field** near the customer to provide on-site customer support.

Our standard warranty is 1 Year on-site for both parts and labor. Should Scott County Jail report a problem, MorphoTrak will dispatch a MorphoTrak Representative from our Des Moines, lowa office to go on-site to resolve the problem as opposed to other vendors who send a "box with a replacement part". We send a highly trained support representative to provide problem resolution. This ensures that Scott County Jail staff members are not burdened with the added task of "parts replacement".

#### Solution Description and Pricing

MorphoTrak proposes the equipment and services described in Tables 1-2.

Tenprint/Palmprint Capture - Cabinet Tab	le 1. Pricing and Maintenance
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Description	Unit Price
MorphoTrak LiveScan Station Cabinet Tenprint/Palmprint, including:  MorphoTrak LiveScan Station Application Software  FBI Appendix F Certified Tenprint/Palmprint 1000PPI Scanner with Moisture Discriminating Optics Scanner™ (MDO) Block  Computer, monitor, keyboard  Ruggedized Cabinet fixed-height with foot pedal for hands free advancement  Bar Code Reader  Signature Capture Pad 1x5  Mugshot Capture to include Camera, Software, mounting hardware  UPS  Printer Tenprint Card, Black & White, Duplexer, 2 additional trays  Standard IA-DPS Workflows and Profiles  Installation / On-site Training  Warranty: 1 Year On-site Advantage Solution warranty, 9X5, Next day on-site response and parts replacement	\$25,980
• Freight  Less Discount for receipt of Purchase Order by 03/30/2016	(\$2,598)
TOTAL	\$23,382
Annual Maintenance (after initial 1: Year On-site Warranty) On-site Advantage Solution, 9X5, Next day on-site response and parts replacement	\$2,634

Tenprint/Palmprint Capture - Desktop

Table	2 P	ricina	and	Main	tenan	C

Beschiption and the second Description of the second transfer and second and the second secon	Unit Price
MorphoTrak LiveScan Station Desktop Tenprint/Palmprint, including:  MorphoTrak LiveScan Station Application Software  FBI Appendix F Certified Tenprint/Palmprint 1000PPI Scanner with Moisture Discriminating Optics Scanner™ (MDO) Block  Computer, monitor, keyboard  Foot pedal for hands free advancement  Mugshot Capture to include Camera, Software, Tripod  Bar Code Reader  Signature Capture Pad 1x5  UPS  Printer Tenprint Card, Black & White, Duplexer, 2 additional trays  Standard IA-DPS Workflows and Profiles  Installation / On-site Training  Warranty: 1 Year On-site Advantage Solution warranty, 9X5, Next day on-site response and parts replacement	\$23,230
Freight  Less Discount for receipt of Purchase Order by 03/30/2016	(\$2,323)
TOTAL	\$20,907
Annual Maintenance (after initial 1 Year On-site Warranty) On-site Advantage Solution, 9X5,	\$2,593

Reference: MTIA-L112014-02B

X2

	Description	Unit Price
Next day on-site respon-	se and parts replacement	
	Please see Table 3 Options for Card Printe	er pricing*

Standard shipping is 30 days after receipt of order, or as otherwise scheduled.

Options and Pricing

MorphoTrak equipment options and pricing described in Table 3. Options Pricing and Maintenance

	Description	Unit Price	Annual Maintenance*
ESLO-DT1900-00	Upgrade to Touchscreen Monitor	(\$741	\$110
	JMS Interface	\$2,500	

\*Annual Maintenance to start after initial 1st Year Warranty

#### **Customer Responsibilities**

Scott County Jail is responsible for the following:

- Providing necessary facility resources required for equipment installation and operation including access, space, environmental control, electrical power and networking.
- ♦ To obtain and maintain the required transmission lines and hardware for remote communications to and from the necessary agencies.
- Obtaining all required authorizations for connecting to the lowa DPS.

#### **Assumptions**

In developing this proposal, MorphoTrak has made the following assumptions:

- ♦ Should Scott County Jail desire or require the ability to interface the proposed MorphoTrak Livescan with an RMS / JMS, upon request MorphoTrak will provide Scott County Jail an Interface Control Document (ICD) in which the Scott County Jail RMS/JMS vendor can use to ensure compliance for the interface. Set-up will occur at the same time as the installation of the MorphoTrak LiveScan. Additional fees may occur if this set-up is requested at a later date.
- ♦ If it is determined that the RMS/JMS cannot meet the requirements of the ICD, MorphoTrak will analyze and quote any specific development needs required to establish the interface between the proposed MorphoTrak LiveScan and the Scott County Jail RMS/JMS.
- An inter-agency agreement between Iowa DPS and Scott County Jail will be in place.
- Scott County Jail will provide all necessary communication to connect to lowa DPS. This includes, but is not limited to hubs, routers, modems, etc.
- On-site Installation Services will be scheduled after network connectivity to Iowa DPS has been established and verified.

Additional engineering effort by MorphoTrak beyond the scope of the standard product will be quoted at a firm fixed price based on our current service rates in effect at the time of the change, plus any related travel or administrative expenses. Assistance with training and questions for the Scott County Jail database or any programming, scripting, or review of programs beyond work quoted above are excluded from this offer.

Prices are exclusive of any and all state, or local taxes, or other fees or levies. Customer payments are due to MorphoTrak within 20 days after the date of the invoice. Product purchase will be governed by the MorphoTrak Agreement, a copy of which is attached for your convenience. Firm delivery schedules will be provided upon receipt of a purchase order. No subsequent purchase order can override such terms. Nothing additional shall be binding upon MorphoTrak unless a subsequent agreement is signed by both parties.

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MorphoTrak reserves the right to substitute hardware of equal value with equal or better capability, based upon market availability. If, however such equipment is unavailable, MorphoTrak will makes its best effort to provide a suitable replacement.

## Proposal Expiration: May 30, 2016

Purchase orders should be sent to MorphoTrak by electronic mail, facsimile or U.S. mail. Please direct all questions and orders to:

Noemi Islas MorphoTrak

5515 East La Palma Avenue, Suite 100

Anaheim, CA 92807

Email: noemi.islas@morpho.com | Tel: (714) 238-2082 | Fax: (714) 238-2049

We look forward to working with you.

Sincerely,

Barry Fisher

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Vice President, Sales - MorphoTrak

# **Advantage Solution Support**

The following table provides a summary of the maintenance services and support available during warranty and following warranty expiration. Initial warranty period is 1 year from the date of installation.

Support Features	Warranty	Post Warranty
Software Support 9X5*	Included in Warranty	Available for purchase
Unlimited Telephone Technical Support	√ √	٧
2 Hour Telephone Response Time	√	<b>V</b>
Remote Dial-in Analysis	1	1
Software Standard Releases	٧	√
Software Supplemental Releases	√	1
Automatic Call Escalation	<b>V</b>	1
Software Customer Alert Bulletins	√	٧
Hardware Support – On-site 9X5*	Included in Warranty	Available for purchase
On-Site Response	24-hours	1
On-Site Corrective Maintenance	٧	1
On-Site Parts Replacement	√	V
Preventive Maintenance	V	<b>V</b>
Escalation Support	1	٧
Hardware Service Reporting	<b>V</b>	1
Hardware Customer Alert Bulletins	1	1
Parts Support	Included in Warranty	Available for purchase
Advanced Exchange Parts Replacement	7	<b>V</b>
Telephone Technical Support for Parts Replacement	1	V
Parts Customer Alert Bulletins	7	V
Software Uplifts		
Hours of Coverage Available up to 24 Hours Per Day, 7 Days/Week	Optional	Optional
1 Hour Telephone Response	Optional	Optional
Hardware Uplifts		
Hours of Coverage Available up to 24 Hours Per Day, 7 Days/Week	Optional	Optional
Up to 4 Hours On-site Response	Optional	Optional

<sup>\*</sup>Customer local time

THE COUNTY AUDITOR'S SIGNATURE CERTIFIES THAT THIS RESOLUTION HAS BEEN FORMALLY APPROVED BY THE BOARD OF SUPERVISORS ON

DATE

SCOTT COUNTY AUDITOR

### RESOLUTION

# SCOTT COUNTY BOARD OF SUPERVISORS

March 10, 2016

APPROVAL OF THE REPLACEMENT OF TWO MORPHOTRAK LIVESCAN STATIONS, TWO TOUCHSCREEN MONITORS AND ONE JMS INTERFACE IN THE JAIL IN THE AMOUNT OF \$50,746.00.

BE IT RESOLVED BY the Scott County Board of Supervisors as follows:

- Section 1. That the MorphoTrak LiveScan Equipment and Interface is hereby approved as presented in the amount of \$50,746.00.
- Section 2. This resolution shall take effect immediately.