



**INFORMATION TECHNOLOGY**

400 West Fourth Street  
Davenport, Iowa 52801-1104

Ph: (563) 328-4100  
www.scottcountyiowa.com

November 19, 2019

To: Mahesh Sharma, County Administrator  
From: Matt Hirst, Information Technology Director  
Subject: Network Monitoring Software Maintenance and Support

SolarWinds software license maintenance and support is due for renewal. SolarWinds is software implemented by Information Technology to monitor various technologies at Scott County and includes utilities for:

- Network Management
  - Performance monitoring
  - Traffic analysis
  - Device configuration management
  - Log and event management
- Virtual server performance management
- Storage management
- VoIP management
- Client Management
  - IP Address management
  - Patch management
  - Remote support

The bid summary is as follows:

<u>Vendor</u>	<u>Total</u>
<b>Zones</b>	\$ 24,294.63
<b>PCMG</b>	\$ 24,366.50
<b>GHA Technologies</b>	\$ 25,263.38
<b>Loop 1</b>	\$ 25,583.37
<b>IT Savvy</b>	\$ 25,820.00
<b>Solarwinds</b>	\$ 27,509.00

It is recommended that the Board approve the bid from Zones in the amount of \$24,294.63.

The Zones proposal provides Information Technology the ability to obtain the latest updates and patches for SolarWinds software as well the support necessary to better utilize the management utilities. The result is more functional and dependable technology.

The contract for this maintenance and support was awarded to PCMG in the amount of \$24,082.10 in FY'19. Budget dollars are available in the Information Technology Department operational budget to fund this contract.

THE COUNTY AUDITOR'S SIGNATURE CERTIFIES  
THAT THIS RESOLUTION HAS BEEN FORMALLY  
APPROVED BY THE BOARD OF SUPERVISORS ON  
\_\_\_\_\_  
DATE  
\_\_\_\_\_  
SCOTT COUNTY AUDITOR

R E S O L U T I O N  
SCOTT COUNTY BOARD OF SUPERVISORS

November 26, 2019

APPROVING PURCHASE OF SOLARWINDS SOFTWARE MAINTENANCE AND  
SUPPORT

BE IT RESOLVED BY the Scott County Board of Supervisors as follows:

Section 1. The purchase of SolarWinds software maintenance and support from  
Zones in the amount of \$24,294.63 is hereby approved.

Section 2. This resolution shall take effect immediately.