MIKE FENNELLY SCOTT COUNTY TREASURER 600 W 4<sup>th</sup> Street Davenport, Iowa 52801-1003

www.scottcountyiowa.gov www.iowatreasurers.org

MOTOR VEHICLE DIVISION Scott County Administrative Center (563) 326-8664

PROPERTY TAX DIVISION Scott County Administrative Center (563) 326-8670

> To: Scott County Board of Supervisors FROM: Mike Fennelly, Scott County Treasurer Subject: Request to fill Multi-Service Clerk Date: September 23, 2020



COUNTY GENERAL STORE 902 West Kimberly Road, Suite 6D Davenport, Iowa 52806 (563) 386-AUTO (2886)

I am requesting to fill the 1 FTE multi-service clerk position that was approved for FY21 budget, but was delayed due to COVID.

The treasurer's office has continued to function during COVID at both locations with limited staffing and opened to customers by appointment only June 8<sup>th</sup>. We are bombarded with phone calls to help customers with our new normal. We have worked with IT to help manage the high volume of calls and to date we are not operating at a service level we expect and our customers deserve.

I respectfully request to fill this position as soon as possible.

THE COUNTY AUDITOR'S SIGNATURE CERTIFIES THAT THIS RESOLUTION HAS BEEN FORMALLY APPROVED BY THE BOARD OF SUPERVISORS ON

DATE

SCOTT COUNTY AUDITOR

## RESOLUTION

#### SCOTT COUNTY BOARD OF SUPERVISORS

## October 1, 2020

### APPROVAL OF THE TABLE OF ORGANIZATION CHANGES TO THE TREASURER'S OFFICE AS DISCUSSED DURING THE FISCAL YEAR 2021 BUDGET REVIEW PROCESS

# BE IT RESOLVED BY the Scott County Board of Supervisors as follows:

Section 1. That the table of organization for the Treasurer's Office be

increased by 1.0 FTE multi-service clerk from 17.0 to 18.0.

#### Section 2. This resolution shall take effect immediately.