

**INFORMATION TECHNOLOGY**

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November 3, 2020

To: Mahesh Sharma, County Administrator

From: Matt Hirst, Information Technology Director

Subject: ObserveIT Software Maintenance and Support Subscription

ObserveIT software license maintenance and support is due for renewal. ObserveIT software is the application used by the County to monitor remote server access.

The quote summary from ObserveIT is as follows:

| <u>Product</u>                                     | <u>Total</u>    |
|--|-----------------|
| <b>ObserverIT Software Support and Maintenance</b> | <b>\$15,840</b> |
| <b>Total</b>                                       | <b>\$15,840</b> |

It is recommended that the Board approve the bid from ObserveIT in the amount of \$15,840.

The support agreement provides Information Technology the ability to obtain the latest updates and patches to the software as well as software support 24x7. The result is a more functional and dependable computing environment.

Notes:

- The term of this agreement is for three (3) years through 11/14/23.
- ObserveIT software maintenance was \$15,840 for three (3) years in FY' 18.

Budget dollars are available in the Information Technology Department operational budget to fund the cost of this contract.

THE COUNTY AUDITOR'S SIGNATURE CERTIFIES  
THAT THIS RESOLUTION HAS BEEN FORMALLY  
APPROVED BY THE BOARD OF SUPERVISORS ON  
\_\_\_\_\_  
DATE  
\_\_\_\_\_  
SCOTT COUNTY AUDITOR

R E S O L U T I O N

SCOTT COUNTY BOARD OF SUPERVISORS

November 12, 2020

APPROVING PURCHASE OF OBSERVEIT MAINTENANCE AND SUPPORT

BE IT RESOLVED BY the Scott County Board of Supervisors as follows:

Section 1. The purchase of ObserveIT maintenance and support in the amount of \$15,840 is hereby approved.

Section 2. This resolution shall take effect immediately.