

INFORMATION TECHNOLOGY

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December 1, 2020

To: Mahesh Sharma, County Administrator
From: Matt Hirst, Information Technology Director
Sam Samara, Information Technology Infrastructure Manager
Subject: Network Monitoring Software Maintenance and Support

SolarWinds software license maintenance and support is due for renewal. SolarWinds is software implemented by Information Technology to monitor various technologies at Scott County and includes utilities for:

- Network Management
 - Performance monitoring
 - Traffic analysis
 - Device configuration management
 - Log and event management
- Virtual server performance management
- Storage management
- VoIP management
- Client Management
 - IP Address management
 - Patch management
 - Remote support

The quote summary is as follows:

<u>Vendor</u>	<u>Total</u>
Zones	\$ 26,573.33
SHI	\$ 27,736.04
Loop 1	\$ 28,271.05
Solarwinds	\$ 29,759.00

It is recommended that the Board approve the quote from Zones in the amount of \$26,573.33 for one year of maintenance and support. (Multi-year contracts do not offer any cost savings.)

The Zones proposal provides Information Technology the ability to obtain the latest updates and patches for SolarWinds software as well the support necessary to better utilize the management utilities. The result is more functional and dependable technology. The contract for this maintenance and support was awarded to Zones in the amount of \$24,294.63 in FY'20. Budget dollars are available in the Information Technology Department operational budget to fund this contract.

THE COUNTY AUDITOR'S SIGNATURE CERTIFIES
THAT THIS RESOLUTION HAS BEEN FORMALLY
APPROVED BY THE BOARD OF SUPERVISORS ON

DATE

SCOTT COUNTY AUDITOR

R E S O L U T I O N

SCOTT COUNTY BOARD OF SUPERVISORS

December 10, 2020

APPROVING PURCHASE OF NETWORK MONITORING SOFTWARE MAINTENANCE
AND SUPPORT

BE IT RESOLVED BY the Scott County Board of Supervisors as follows:

Section 1. The purchase of SolarWinds software maintenance and support from
Zones in the amount of \$26,573.33 is hereby approved.

Section 2. This resolution shall take effect immediately.