TENTATIVE AGENDA SCOTT COUNTY BOARD OF SUPERVISORS

July 19 - 23, 2021

Tuesday, July 20, 2021

Committee of the Whole - 5:00 pm Board Room, 1st Floor, Administrative Center AND WEBEX/VIRTUAL OPTION

The public may join this meeting in person OR by phone/computer/app by using the information below. Contact 563-326-8702 with any questions.

TO JOIN BY PHONE 1-408-418-9388 ACCESS CODE: 146 422 9429 PASS CODE: 1234

	0	R you may join via Webex. Go to www.webex.com and JOIN meeting using the same Access Code and Pass Code above.
		ee the Webex Instructions in packet for a direct link to the meeting. Roll Call: Maxwell, Beck, Croken, Kinzer, Knobbe
	2.	Public Comment as an Attendee. By Phone: *3 to raise/lower hand, *6 to unmute (host must unmute you first)
		By Computer: Bottom right of screen, you will find Participants and Chat, in this area you will find the hand icon, use the hand icon to raise and lower your hand.
Presenta	tio	n
	3.	Mississippi Valley Workforce Area Presentation by Miranda Swafford, Executive Director of the Mississippi Valley Workforce Development Board. (Item 3)
Human R	les	ources
	4.	Staff appointments. (Item 4)
Health &	Со	ommunity Services
	5.	FY22 County Agreement with the Center for Alcohol & Drug Services, Inc. (CADS) (Item 5)
Finance	& lı	ntergovernmental
	6.	Purchase of Network Equipment. (Item 6)
	7.	Web Site Hosting Subscription. (Item 7)
	8.	I.T. Research and Advisory Membership. (Item 8)

	9.	Funding Opportunity. (Item 9)
	10.	Memorandum of Understanding with United Way Quad Cities, City of Davenport, City of Bettendorf, and Scott County, Iowa to establish the Youth Assessment Program-Community Model through a collaborative policy and funding approach. (Item 10)
Other It	ems	of Interest
	11.	Adjourned. Moved by Seconded by

Thursday, July 22, 2021

Regular Board Meeting - 5:00 pm Board Room, 1st Floor, Administrative Center AND WEBEX/VIRTUAL OPTION

The public may join this meeting in person OR by phone/computer/app by using the information below. Contact 563-326-8702 with any questions.

TO JOIN BY PHONE 1-408-418-9388 ACCESS CODE: 146 295 4320 PASS CODE: 1234

OR you may join via Webex. Go to www.webex.com and JOIN meeting using the same Access Code and Pass Code above.

See the Webex Instructions in packet for a direct link to the meeting.

Instructions for Unmuting Phone Line during Board Meeting teleconference

To gain the moderator's attention, *press* *3 *from your phone OR the raise hand icon* on computer or mobile device (for location of raise hand icon, see below). Phone lines will be placed on mute during the meeting. Participants may unmute their line using the mute icon or *6 on their phone after being recognized by the Chair.

Meeting #146 422 9429

Password #1234

Connect via Computer or application:

Host: <u>www.webex.com</u> Meeting number: **above** Password: **1234**

Or use direct link to meeting:

https://scottcountyiowa.webex.com/scottcountyiowa/onstage/g.php?MTID=ea43ce0a6f2160d47238b 05715cd1b1b1

_Connect via telephone: 1-408-418-9388 Meeting number: above Password: 1234

Telephone / Cell Phones Connections:

Telephones lines will be placed on mute during the meeting. Participants may "raise their hand" by using *3 to gain attention of the host.

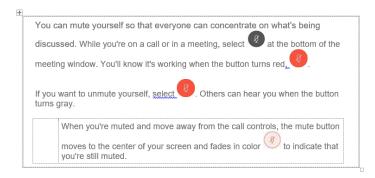
When called upon for comments by the Board,

- 1. The host will then unmute the participant's line at the appropriate time.
- 2. A user must have his or her own device unmuted.
- 3. The user may then unmute his or her conference line by keying * 6
- 4. After conversation, please lower your hand. (*3 again)

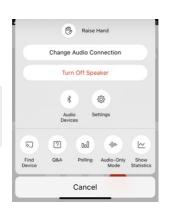
Computer / Application Connections:

If connected via web application or computer, the user should look for the and click to appear raised so the host may acknowledge you.

- 1. The host will then unmute the participant's line at the appropriate time.
- 2. A user must have his or her own device unmuted.
- 3. The user may then unmute his or her conference line by clicking the microphone symbol.
- 4. After conversation, please lower your hand. (*3 again)



To find the *raise hand icon*, you may need to click on ...





Mississippi Valley Workforce Area (MVWA)

System Transformation

- First Local Area to Realign
 - Region 9 Jackson, Clinton, Scott and Muscatine Counties
 - ▶ Region 16 Louisa, Lee, Henry, and Des Moines Counties

- Two Comprehensive American Job Centers (AJCs)
 - Davenport
 - Burlington

System Transformation Continued

- Hired an Executive Director
- ► Key Transformation Tasks Completed by July 1, 2020
- Became a Nonprofit Corporation in the State of Iowa
- Designed a Board Website and Logo
- Created the Local Area Mission, Vision and Goals

Mississippi Valley Workforce Development Board Structure

- Full Board
- Executive Committee
- ▶ Finance Committee
- Operations Committee
- Youth Committee
- Disability Access Committee

Executive Committee

- Meets in the months the full board does not meet
- Undertakes the transactional business of the board between meetings, such transactional business may include approval of contracts, budgets, and policies, communications with the CEOs etc.
- Reviews monthly reports and activities and recommendations of committees

Finance Committee

- Meets monthly
- Reviews monthly service provider invoices
- Reviews monthly fiscal agent reports
- Monitors percentages spent
- Reviews state and local financial monitoring reports

Operations Committee

- Meets monthly
- Reviews monthly service provider program reports for the Adult and DW programs
- Recommends policies for approval
- Reviews state and local program monitoring reports

Youth Committee

- Meets monthly
- Reviews monthly service provider program reports for the Youth program
- Recommends youth related policies for approval
- Helps to identify gaps in services and develop strategies

Disability Access Committee

- Create an accessibility checklist and evaluate centers and partner programs
- Develop trainings for ensuring accessibility of the one stop system for all partners
- Provide staff training on assistive technology
- Oversee the local Accessibility Awareness Campaign
- Provide appropriate disability related training to employers throughout the MVWA

Board Development

- August 2020
- ► January 2021
- Statewide Board Training July 2021
- Quarterly Virtual Lunch and Learns

Program Highlights

- Over 200 Enrollments Since July 1, 2020
- ▶ 12 Drive Through Job Fairs and Multiple Virtual Job Fairs
- Focus on Work Based Learning Opportunities
- Extensive Outreach Campaign, Bus Wraps, Social Media
 Campaign, Partnership with Happy Joes Flyers

Board Highlights

- Awarded a National Dislocated Worker Grant in the amount of \$289,000 to provide 28 On-the-Job Trainings
- County Office Hours in Henry, Muscatine, Clinton, Jackson, Louisa, North and South Lee
- Business Needs Survey Developed and Distributed
- Developed a presentation on Business Services Available through IowaWORKS of the Mississippi Valley

Goals for PY21

- Hire an executive assistant
- Obtain 501(c)(3) tax-exempt status
- Develop comprehensive local monitoring tools and processes
- Increase the board's participation in Sector Partnership Boards
- Successfully implement a One Stop Operator in the MVWA
- Increase community awareness of the board and programming
- Create a Resource Guide for the centers
- Strengthen the Out-of-School Youth program

American Relief Plan

- Small Business Grant Program
- Small Business Employee Retention Training Program
- Incumbent Worker Training Program
- Affiliate IowaWORKS Center in Lee County
- Mental Health Counselors for IowaWORKS Centers
- Implementing a Mobile Workforce Unit
- Rideshare Programs
- Landlord Assistance Fund
- Expansion of Employer Onsite Childcare Facilities

Questions?

Thank you

THE COUNTY AUDITOR'S SIGNATURE CERTIFIES THAT THIS RESOLUTION HAS BEEN FORMALLY APPROVED BY THE BOARD OF SUPERVISORS ON

DATE

SCOTT COUNTY AUDITOR

RESOLUTION

SCOTT COUNTY BOARD OF SUPERVISORS

July 22, 2021

APPROVAL OF STAFF APPOINTMENTS

BE IT RESOLVED BY the Scott County Board of Supervisors as follows:

Section 1. The hiring of Ashley Jahns for the position of Legal Secretary in the County Attorney's Office at the entry level rate.

Section 2. The hiring of Christopher Logan for the position of PT Bailiff in the Sheriff's Office at entry level rate.

Community Services Department

600 W. 4th St. Davenport, Iowa 52801



(563) 326-8723 Fax (563) 326-8730

July 12, 2021

TO: Mahesh Sharma, County Administrator

FROM: Lori A. Elam, Community Services Director

RE: Authorized Agency Agreement

Center for Alcohol and Drug Services, Inc. (CADS)

Enclosed is the proposed FY22 Agreement with the above listed agency.

The dates and contractual amounts reflect the Board's decisions during the budget review process. The county continues to fund three different services:

\$295,432.00	Detoxification, Evaluation, and Treatment Services
\$198,000.00	Inmate Substance Abuse Treatment and Criminal Justice Client Case
	Management
\$154,899.00	Jail Based Assessment and Treatment

An additional agreement that addresses the county and state prevention dollars will be presented for approval at a later date, following the Iowa Department of Public Health's approval and notification of grant funding.

I will be available at the Committee of the Whole meeting for any questions.

Scott County Community Services 600 W. 4th Street, 4th Floor Davenport, Iowa 52801



Date: July 1, 2021

Agreement Parties: Scott County Center for Alcohol & Drug Services, Inc.

600 West 4th Street 1523 South Fairmount Davenport, IA 52801 Davenport, IA 52802

Agreement Amount: \$295,432.00 Detoxification, Evaluation, and Treatment Services

\$198,000.00 Inmate Substance Use Treatment and Criminal

Justice Client Case Management

\$154,899.00 Jail Based Assessment and Treatment

Purpose: Provision of substance use evaluation, treatment, and aftercare

services to residents of Scott County and inmates of Scott County

Jail.

Agreement Period: This Agreement shall commence on July 1, 2021 and shall continue

in full force and effect until June 30, 2022, unless either party wishes to terminate this agreement and provides the other party a

written (90) day notice of termination.

Center for Alcohol & Drug Services, Inc. agrees to perform the work and to provide the services described in the Agreement for the consideration herein. The parties hereto have executed this contract on the day and year last specified below.

For and on behalf of the Scott County Board of Supervisors:	For and on behalf of Center for Alcohol Drug Services, Inc. Board of Directors
By: Ken Beck, Chairperson	By: Dennis Duke, President
Ken Beck, Champerson	Dennis Duke, President
ATTEST:	
Kerri Tompkins Scott County Auditor	_

I. Identification of Parties

- A. The Chairperson of the Scott County Board of Supervisors is the Authorized County Official for this Agreement. The Authorized County Official must approve any changes in the terms, conditions, or amounts specified in this agreement. Negotiations concerning this agreement should be referred to the Chairperson at telephone (563) 326-8749 or board@scottcountyiowa.com. The Scott County Board of Supervisors hereinafter will be referred to as Scott County.
- B. The President of the Board of Directors is the Authorized Center for Alcohol & Drug Services, Inc. Official for this Agreement. This individual is responsible for financial and administrative matters of this agreement. Negotiations concerning this agreement should be referred to the President at telephone (309) 779-2043. The Center for Alcohol and Drug Services, Inc. hereinafter will be referred to as CADS.

II. Term of Agreement

- A. The effective date and initial term of this Agreement shall begin on July 1, 2021 and shall continue until June 30, 2022. If either party wishes to terminate this agreement, said party shall deliver to the other party a ninety (90) day written notice of termination.
- B. This agreement may be amended in whole or in part, by mutual consent of the parties, provided that no such amendment shall become effective unless in writing and properly executed by the parties.

III. Scope of Services

- A. Treatment of Substance Use Disorders for Scott County Residents
 - Through this agreement, CADS agrees to provide evaluation, detoxification services, and treatment of substance use (alcohol and drug) disorders for Scott County residents on a sliding fee scale.
 - 2. CADS agrees to provide a sufficient number of beds to meet any and all detoxification needs of Scott County residents.
 - 3. CADS agrees to exempt clients referred by the Scott County Community Services Department from the fee schedule.
 - 4. Scott County referrals through the District Court (civil commitments) can be additionally reimbursed at \$125.00 daily, \$75.00 for Admission Physical, and \$35.00 for Full Drug Screens, \$15.00 for THC Level (less insurance reimbursement). Testimony and Court Report are reimbursable at \$137.28, including outpatient/off site evaluations. Referrals through the District Court (civil commitments) ordered to be completed as Outpatient and off site can be reimbursed \$137.28 for testimony and Court Report.
 - 5. CADS agrees to provide all (non-medical) detoxification services (acute residential).

- B. Treatment of Substance Use Disorders for Inmates of Scott County Jail and Case Management of Criminal Justice Clients
 - CADS agrees to work collaboratively with the Scott County Jail, Correctional Services, and the Courts in Scott County to provide an integrated substance use disorder program that diverts inmates from jail into treatment, protects the interests of the community and provides a positive impact on the participants.
 - 2. CADS agrees to provide services to inmates of the Scott County Jail that are consistent with the client's needs.
 - 3. CADS agrees to have available, at minimum, an aggregate of four (4) beds in (a) non-secure residential setting(s) for the placement of inmates or potential inmates into treatment.
 - CADS agrees to make appropriate placements into halfway house and outpatient programs for said inmates that successfully progress from residential treatment.
 - 5. Placements will be determined through the use of American Society of Addiction Medicine (ASAM) placement and continued stay criteria.
 - 6. CADS agrees to provide case management services for criminal justice clients (referred from the Scott County Jail, the Courts, or other alternative programs).
 - 7. Said services to include four full-time professional case management staff that provide the following services:
 - a. Court, jail, and criminal justice liaison activities
 - b. Placement screening
 - c. Transition planning
 - d. Referrals into other CADS programs and community resources
 - e. Client follow-up
 - f. Data collection
 - g. Other duties pertaining to client and program success.
- C. Jail-Based Treatment of Substance Use Disorders for Inmates of Scott County Jail
 - 1. CADS agrees to provide services to inmates of the Scott County Jail that are consistent with the client's needs.
 - CADS agrees to make appropriate placements into halfway house and outpatient programs for said inmates that successfully progress from residential treatment.
 - 3. Placements will be determined through the use of American Society of Addiction Medicine (ASAM) placement and continued stay criteria.
 - 4. CADS agrees to provide case management services for criminal justice clients (referred from the Scott County Jail, the Courts, or other alternative programs).

IV. Manner of Financing

- A. Treatment of Substance Use Disorders for Scott County Residents
 - 1. Scott County will provide \$295,432.00 to CADS payable in eleven (11) monthly installment of \$24,620 and one installment of \$24,612.00. Each installment shall be made available on the day following the first monthly meeting of the Scott County Board of Supervisors.
 - 2. Scott County and CADS each acknowledge that the annual payment specified on the cover sheet for treatment includes a limited supplemental appropriation for intermediate and long-term residential services and outpatient services provided by CADS.
- B. Treatment of Substance Use Disorders for Inmates of Scott County Jail and Case Management of Criminal Justice Clients
 - 1. Scott County will provide \$198,000.00 to CADS payable in twelve (12) monthly installment of \$16,500.00. (Each monthly installment will be broken down into two payments: \$8,333.33 for inmate substance use disorder treatment and \$8,166.67 for case management criminal justice clients.) Each installment shall be made available on the day following the first monthly meeting of the Scott County Board of Supervisors.
 - 2. The above funding will supplement other sources and allow for a more intensive and flexible program of treatment.
 - 3. Wherever possible, CADS will provide said services using traditional funding sources such as State reimbursement for substance abuse, individual insurance reimbursements, or other available funding sources.
- C. Jail-Based Treatment of Substance Use Disorders for Inmates of Scott County Jail
 - 1. Scott County will provide \$154,899 to CADS payable in twelve (12) monthly installments of \$12,908.25. Each installment shall be made available on the day following the first monthly meeting of the Scott County Board of Supervisors.
 - 2. CADS will maintain a detailed accounting of monthly expenses relating to the jail-based treatment services for Scott County to review upon request.
- D. Scott County and CADS each acknowledge that the payments herein to be made are to supplement and not supplant other available sources of income to CADS, such as fees collected for services provided to individual patients.
- E. CADS shall not transfer between programs the total annual funds allotted to each program as specified in the Scott County budget submission, without prior Scott County approval of such transfers.

V. Liability and Indemnification

- A. Scott County shall be named as an additional insured under the comprehensive liability policy maintained by CADS and providing minimum coverage of \$1 million. A copy of the certificate of insurance shall be on file in the Office of the County Administrator.
- B. Indemnification: Each party hereto shall indemnify, defend, protect, hold harmless and release the other, their officers, agents and employees, from and against any and all claims, losses, proceedings, damages, causes of action, liability, costs or expenses (including reasonable attorneys' fees) arising from or in connection with, or caused by any negligent act or omission or willful misconduct of such indemnifying party.

VI. Reports

A. CADS agrees to submit the following reports to Scott County:

1.	Copy of Iowa Department of Public	Annually at the time of
	Health Substance Abuse License and	renewal
	Review Summary (conducted every 3 yrs)	

2. A revised budget estimate and program performance projections if different from the original request.

Within thirty (30) days of signing of this agreement

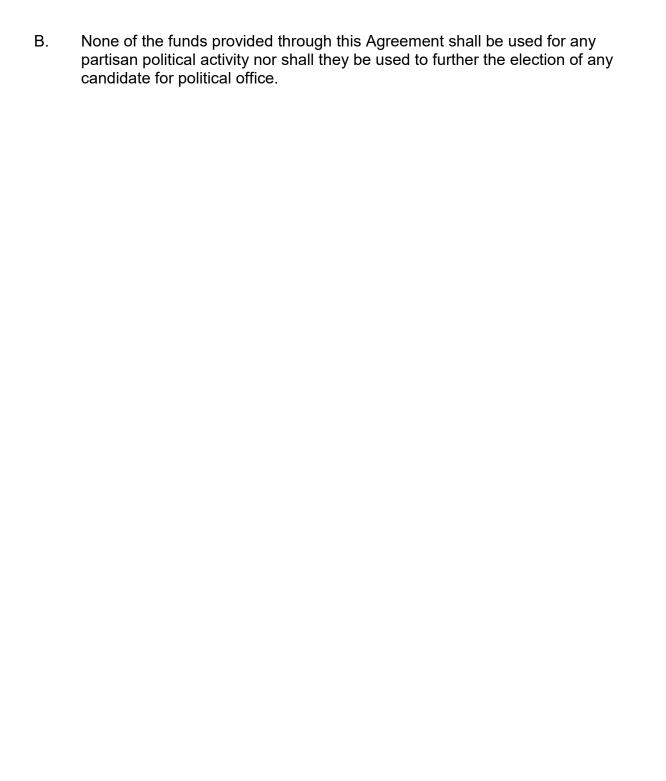
3. First quarter outcomes: October 2021
4. Second quarter outcomes: January 2022
5. Third quarter outcomes: April 2022
6. Fourth quarter outcomes: August 2022

7. Audit report by Certified Public 120 days from the end Accountant: of the agency's fiscal year

- 8. Minutes, or a summary of, the monthly meetings of the CADS Board of Directors as requested.
- 9. Notification of any significant changes in funding, salary levels, staffing or programming; including the expansion of existing programs, addition of staff positions or the addition of any new funding source and/or program in a timely manner.
- 10. All of CADS financial and statistical records will be open to Scott County for review upon request.

VII. Additional Conditions

A. CADS shall comply with all applicable laws and regulations pertaining to its operation, and shall not discriminate in providing services on the basis of race, color, creed, national origin, sex, handicapping conditions or religious affiliation.



THE COUNTY AUDITOR'S SIGNATURE CERTIFIES THAT THIS RESOLUTION HAS BEEN FORMALLY APPROVED BY THE BOARD OF SUPERVISORS ON

DATE

SCOTT COUNTY AUDITOR

RESOLUTION

SCOTT COUNTY BOARD OF SUPERVISORS

July 22, 2021

APPROVAL OF FY22 CONTRACTUAL AGREEMENT BETWEEN THE CENTER FOR ALCOHOL & DRUG SERVICES, INC. (CADS) AND SCOTT COUNTY

BE IT RESOLVED BY the Scott County Board of Supervisors as follows:

Section 1. That the FY22 Contractual Agreement between the Center for Alcohol & Drug Services, Inc. (CADS) and Scott County is hereby approved for service areas as follows:

Detoxification, Evaluation and Treatment	\$ 295,432
Inmate Substance Abuse Treatment and Criminal Justice Client Case Management	\$ 198,000
Jail Based Assessment and Treatment	<u>\$ 154,899</u>
	\$ 648,331

- Section 2. That the chairman is hereby authorized to sign said agreement.
- Section 3. This resolution shall take effect immediately.

INFORMATION TECHNOLOGY

416 West Fourth Street Davenport, Iowa 52801-1187

Ph: (563) 328-4100 Fax: (563) 326-8669

www.scottcountyiowa.com



July 13, 2021

To: Mahesh Sharma, County Administrator From: Matt Hirst, Information Technology Director

Subject: Purchase of Network Equipment

Quotes have been received for the purchase of Cisco network equipment. The equipment being replaced was acquired at the startup of the Scott Emergency Communications Center (SECC) in 2010 for both SECC and the County.

This network equipment will replace core, edge, firewall, and wireless networking at SECC, Scott County, Library, Waste Commission, and Medic. The equipment will facilitate current technology including Voice over Internet Protocol (VoIP), Power over Ethernet (PoE), enhanced cyber security capabilities as well as provide better throughput and wireless capabilities for the next decade or longer. Fourteen companies responsed.

The quote summary of qualified responses is as follows:

Company	Network Equipment		Professional Services		Total	
ConvergeOne	\$	1,309,844.05	\$	81,126.00	\$	1,390,970.05
Total						
Communications	\$	1,328337.22	\$	100,505.00	\$	1,428,842.22
Heartland						
Business	\$	1,358,076.39	\$	89,260.00	\$	1,447,336.39
CDW-G	\$	1,293,288.84	\$	224,358.00	\$	1,517.646.84
Technology						
Solutions	\$	1,391,078.80	\$	295,000.00	\$	1,686,078.80

Cost detail per organization is as follows:

•	SC Library	\$10,069.48
•	SC Waste Commission	\$41,778.47
•	Medic	\$157,010.73
•	SECC	\$394,037.13
•	Scott County	\$788,074.25

It is recommeded that the Board approve the low quote from ConvergeOne in the amount of \$1,390,970.05. Budget dollars are available in all participating organization's Capital Improvement Program budgets to fund respective costs of this project.

CC: Trisha Kane, Kathy Morris, Linda Fredrickson, Dave Donovan

THE COUNTY AUDITOR'S SIGNATURE CERTIFIES THAT THIS RESOLUTION HAS BEEN FORMALLY APPROVED BY THE BOARD OF SUPERVISORS ON

DATE

SCOTT COUNTY AUDITOR

R E S O L U T I O N SCOTT COUNTY BOARD OF SUPERVISORS

July 22, 2021

APPROVING PURCHASE OF NETWORK EQUIPMENT

BE IT RESOLVED BY the Scott County Board of Supervisors as follows:

- Section 1. The purchase of Cisco network equipment and professional installation services from ConvergeOne in the amount of \$1,390,970.05 is hereby approved.
- Section 2. This resolution shall take effect immediately.

INFORMATION TECHNOLOGY

400 West Fourth Street Davenport, Iowa 52801-1104 Ph: (563) 328-4100

www.ScottCountylowa.com



July 12, 2021

To: Mahesh Sharma, County Administrator From: Matt Hirst, Information Technology Director

Subject: Web Site Hosting Subscription

In April of 2015, Scott County IT upgraded ScottCountyIowa.com to a new content management platform called Drupal. This upgrade included a hosted service provider capable of hosting a Drupal open source website. Acquia's Professional Basic was selected as the best Drupal website hosting service to meet the needs of the County.

Criteria hosted service providers were evaluated as part of the selection process in 2016 included:

- Disk Space
- Monthly Bandwidth
- Backups
- Development, Staging and Production environments
- Server and Application support. Core and Module patching for security updates
- Multisite capabilities
- U.S. based locations
- Critical issue response SLA

A quote has been received for the renewal of Professional Basic website hosting services from Acquia for three (3) years of service.

The summary is as follows:

<u>Vendor</u>	Total per Year
Acquia (Professional Basic)	\$14,138.20
Additional Code Base	1,702.07
Acquia Cloud Instance	2009.98
Acquia Cloud Professional Storage (1GB) (Qty: 25)	149.75
	18,000.00

The Acquia Professional Basic proposal provides Scott County with the services and support necessary to successfully host our websites utilizing the Drupal open source content management platform. It is recommeded that the Board authorize the IT Director to sign a subscription agreement with Acquia for the Professional Basic hosted service solution for three (3) years of service in the amount of \$54,00.00 to be paid in equal installments of \$18,000.00 over the the next three years.

Note: By contracting with Acquia for three years of service, the County saves approximately 18% in comparison to a one year agreement.

This service contract was awarded to Acquia in the amount of \$17,200.00 per year for three years in 2018. Budget dollars are available in the Information Technology Department operational budget to fund this contract.

THE COUNTY AUDITOR'S SIGNATURE CERTIFIES THAT THIS RESOLUTION HAS BEEN FORMALLY APPROVED BY THE BOARD OF SUPERVISORS ON

DATE

SCOTT COUNTY AUDITOR

R E S O L U T I O N SCOTT COUNTY BOARD OF SUPERVISORS

July 22, 2021

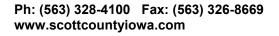
APPROVING WEB SITE HOSTING SUBSCRIPTION

BE IT RESOLVED BY the Scott County Board of Supervisors as follows:

- Section 1. The authority of the IT Director to sign a subscription agreement for web site hosting with Acquia in the amount of \$54,000 for three (3) years of service to be paid in equal installments of \$18,000 over the next three (3) years is hereby approved.
- Section 2. This resolution shall take effect immediately.

INFORMATION TECHNOLOGY

400 West Fourth Street Davenport, Iowa 52801-1104





July 13, 2021

To: Mahesh Sharma, County Administrator
From: Matt Hirst, Information Technology Director
Subject: IT Research and Advisory Membership

Scott County Information Technology has received a proposal for IT research and advisory membership services from InfoTech Research Group.

The proposal from InfoTech will provide Scott County IT one (1) year access to InfoTech IT research content and advisors.

The research and advisory membership from InfoTech includes:

- Guided technology implementations
- Technology purchase optimization
- Technology strategy and leadership best-practice toolkits
- Technology management and governance best-practice toolkits
- Vendor and contract evaluations
- Application evaluations
- Applications and infrastructure best-practice toolkits.

It is recommeded that the Board authorize the IT Director to sign a service agreement with the InfoTech Research Group in the amount of \$26,600. Monies are available in the IT department budget to pay for this service.

Scott County IT has used technology advisory services for many years. Last year the service agreement with InfoTech Research Group cost \$18,600.

THE COUNTY AUDITOR'S SIGNATURE CERTIFIES THAT THIS RESOLUTION HAS BEEN FORMALLY APPROVED BY THE BOARD OF SUPERVISORS ON

DATE

SCOTT COUNTY AUDITOR

RESOLUTION

SCOTT COUNTY BOARD OF SUPERVISORS

July 22, 2021

APPROVING IT RESEARCH AND ADVISORY MEMBERSHIP

BE IT RESOLVED BY the Scott County Board of Supervisors as follows:

- Section 1. The authority of the IT Director to sign a service agreement with InfoTech Research Group in the amount \$26,600 is hereby approved.
- Section 2. This resolution shall take effect immediately.

U.S. Small Business Administration

Office of Entrepreneurial Development (OED)

COMMUNITY NAVIGATOR PILOT PROGRAM

NOTICE OF FUNDING OPPORTUNITY

FY 2021

Funding Opportunity Number: CNP-2021-01

Opening Date: May 25, 2021

Closing Date: July 12, 2021

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- 1.0 Section I Funding Opportunity Description
- 1.1 Program Overview
- 1.1.1 Federal Agency Name U.S. Small Business Administration (SBA), Office of Entrepreneurial Development (OED)
- 1.1.2 Funding Opportunity Title:

Community Navigator Pilot Program

1.1.3 Announcement Type:

2021 Notice of Funding Opportunity (NOFO) publishing SBA's application submission requirements and review procedures for applications received under SBA's Community Navigator Pilot Program, through SBA grant awards for activities designed to provide a unique collaborative approach to delivering long-term economic small business recovery and resiliency, as authorized by section 5004 of the American Rescue Plan Act of 2021.

- 1.1.4 Funding Opportunity Number: CNP-2021-01
- 1.1.5 Catalog of Federal Domestic Assistance (CFDA) Number(s) 59.077
- 1.1.6 Closing Date for Submission:

The application deadline is 11:59 P.M. Eastern Time on July 12, 2021. Applications received after this deadline will not be reviewed or considered. Applications will only be accepted electronically through http://www.grants.gov (Grants.gov).

- 1.1.7 Authority: American Rescue Plan Act, 2021 (Pub. L. No. 117-2, § 5004)
- 1.1.8 Duration of Authority:

The Community Navigator Pilot Program will be a two-year Project Period, not to exceed twenty-four (24) months.

- 1.1.9 Funding Instrument: Grant Agreement
- 1.1.10 Funding:

Grantees have two years after award to expense the funds. SBA will withdraw all unexpended funds under this award 24 months after start of award.

1.1.11 Award Amount/Funding Range:

SBA is committed to conducting targeted outreach to specific sectors of the entrepreneurial community. Funding is available for organizations that provide a unique collaborative approach to delivering long-term economic small business recovery and resiliency. Under the Community Navigator Pilot Program, SBA is soliciting applications for three separate competitions:

- Tier 1 \$5.0M
- Tier 2 \$2.5M
- Tier 3 \$1.0M

1.1.12 Project Duration:

The Project Period will be for 24 months from the date of award. No option year periods will be exercised by SBA. (Project must expire 24 months after award.)

1.1.13 Project Starting Date: September 1, 2021 to August 31, 2023

1.1.14 Proposal Evaluation:

Proposals will be scored against the evaluation criteria in Section 5.0. SBA may ask Applicants for clarification on the technical and cost aspects of proposals. This must not be construed as a commitment to fund the proposed effort.

1.1.15 Agency Programmatic Point of Contact: Office of Entrepreneurial Development (OED) U.S. Small Business Administration (SBA)

Email: <u>navigators@sba.gov</u>

1.2 Introduction

The American Rescue Plan Act, 2021 (Pub. L. No. 117-2, § 5004) authorizes SBA to establish the Community Navigator Pilot Program to make grants to, or enter into contracts or cooperative agreements with, private nonprofit organizations, SBA Resource Partners, States, Tribes, and units of entities. OED will support the Community Navigator Pilot Program. OED's mission is to help small businesses start, grow, and compete in global markets by providing quality training, counseling, and access to resources.

1.3 Background

The Administration is committed to strengthening engagement of its technical assistance to economically disadvantaged individuals as part of a broader outreach strategy. Under the community navigator approach, organizations enlist trusted, culturally and technically knowledgeable partners to conduct targeted outreach to specific sectors of the entrepreneurial community.

1.4 Purpose

The Administration is committed to ensuring that the nation's small businesses receive the support they need to access federal relief programs that can help them weather the economic downturn caused by the COVID-19 pandemic. The focus of this program is to reach, and support underserved small businesses, including micro and rural businesses, with emphasis and those owned by women, veterans and socially and economically disadvantaged individuals.

To better reach these small businesses, SBA is launching the Community Navigator Pilot Program that will strengthen outreach to underserved businesses by partnering with organizations with established relationships and experience within their communities. The Community Navigator Pilot Program is designed to provide high quality technical assistance with pandemic relief programs and recovery services to small businesses and entrepreneurs. Recovery services can include financial assistance, access to capital, contracting and procurement assistance, marketing, operations, and business development, export and industry specific training, among other areas of technical assistance to aid businesses in stabilization and expansion. Programming that focuses on supporting communities where English is a second language and that offers technical assistance in languages other than English is encouraged.

"Hub" and "Spoke" "Navigator" Model

The "Hub" and "Spoke" approach features a lead organization – a "Hub" – at the center of a network of "Spoke" organizations that deploy trusted messengers to work with businesses in targeted communities. These networks leverage the business development expertise of the central "Hub" organization and the community credibility of spoke organizations to better connect business

owners in underserved communities with critical services and assistance programs. Key principles for effective use of this model includes the following:

"Hubs" at the center of action:

- "Hubs" coordinate navigator activities via regular meetings, joint planning, and collaborative strategy development.
- "Hubs" drive and coordinate the communication strategies with SBA, including planning outreach events, and webinars, and coordinate activities with SBA District Offices and Resource Partners.
- "Hubs" develop training curricula to prepare "Spoke" to work with businesses 1:1 serving as a clearing house for best practices on outreach, education, and 1:1
- counseling.
- "Hubs" train and help "Spoke" with document preparation and data collection
- "Hubs" receive and distribute technical knowledge and updates received from SBA.
- "Hubs" obtain prior approvals from SBA, as outlined in the terms and conditions for the award.
- "Hubs" collect and synthesize evaluation and performance metrics for all parties, including "spokes," and produce reports to the SBA in a timely manner.
- "Hubs" translate all Hub produced documents and materials into languages required by communities served through "Spoke" and for ensuring that data and performance metrics are translated into English for submission to SBA.

"Spokes" are trusted ambassadors:

- "Spokes" are dedicated to engaging direct outreach and 1:1 loan, grant, and relief assistance application preparation for businesses and to providing additional technical assistance as needed.
- Skilled in providing technical assistance to small businesses in areas including, but not limited to financial literacy, credit counseling, financial assistance, accessing government contracts and exporting.
- Provide in-language technical assistance.
- "Spokes" focus on reaching or exceeding agreed upon goals for participation in aid and technical
 assistance programs by underserved communities (socially and economically disadvantaged, rural,
 veterans, women, and individuals with disabilities).
- "Spokes" conduct focused, grassroots outreach including phone calls, texts, emails, and other forms of engagement and outreach.
- "Spokes" provide linguistically and culturally knowledgeable experts such as CPAs, attorneys, or other professionals to offer counseling for entrepreneurs in underserved communities.
- "Spokes" work to amplify communications via earned and paid media and leverage other trusted partners like schools, churches, and local elected officials.
- "Spokes" collect client's data in accordance with required metric collections outlined in the performance management section and furnish such information to the "Hub" for additional analysis and reporting in a timely manner.

Effective "Hub" and "Spoke" networks are data-driven and accountable:

- An effective network supports underserved businesses to complete necessary paperwork to engage
 with SBA programs and services, including loan packaging assistance and assistance finding lenders
 or other sources of financial assistance.
- "Navigator" networks keep track of applicants assisted by documenting loans/grants and other assistance program metrics.
- "Navigator" networks establish numerical goals for applications filed and loans/grants
- received and track progress.
- "Navigators" track business technical assistance and business training provided.
- "Navigator" networks provide service to assist applicants denied loan/grant approvals to resolve outstanding matters to secure qualified funding opportunities.

"Hub" will be responsible for:

- Creating and following regulations and policies.
- Managing consortia agreements.
- Providing technical assistance
- Formulating partnership goals and objectives.
- Overseeing operations of activities, programs, and paid staff.
- Creating and following a strategic action plan.
- Translate all "Hub" produce documents and materials into languages required by communities served.

"Spoke" will be responsible for:

- Being a community leader amongst the represented sector(s).
- Ensuring clear communication between the sector represented and the partnership.
- Providing technical assistance
- Supporting the partnership's mission.
- Attending partner meetings which are held on an agreed upon frequency with "Hub".
- Contributing to the strategic planning process.

Duration of "Hub" and "Spoke" consortia partnership relationship:

The relationship between the "Hub" and "Spoke" shall be from August 1, 2021 until the end of the performance period.

1.5 Leveraging of Resources

Selected applicants must maximize their efforts and leverage SBA funding by working in conjunction with SBA District Offices and other Federal, state, local and tribal governments, economic business development programs and activities; SBA Resource Partners, such as Small Business Development Centers (SBDCs) Women's Business Centers (WBCs), SCORE and Veterans Business Outreach Centers (VBOCs); Regional Innovation Clusters; 7(j) Technical Assistance providers; Small Business Investment Companies (SBICs); U.S. Export Assistance Centers (USEACs); Certified Development Companies (CDCs); SBA lenders; Community Development Financial Institutions (CDFIs), universities, colleges, and other institutions of higher education;

as well as private organizations, such as chambers of commerce and trade and industry groups and associations.

1.6 SBA Involvement and Oversight

OED provides SBA's oversight of this grant. A designated national Program Manager (PM) located within OED at SBA Headquarters will be responsible for the overall monitoring and oversight of the Community Navigator Pilot Program grantees, including compliance with the terms and conditions of the Grant Agreement. A District Program Officer (DPO), located within the Office of Field Operations (OFO), will be assigned to each award to assist the PM in ensuring overall compliance with the Grant Agreement. A designated Grants Management Officer (GMO) within OED will be responsible for issuing the Notice of Award (NoA), making amendments to the award, and approving payments.

1.7 Changes or Cancellation

SBA reserves the right to amend or cancel this NOFO, in whole or in part, at the Agency's discretion. Should SBA make material changes to this NOFO, the Agency will extend the Closing Date as necessary to afford the Applicant sufficient opportunity to address such changes.

2.0 Section II – Award Information

2.1 Funding

SBA has been appropriated \$100 million for grants authorized by Section 5004 of the American Rescue Plan Act, 2021. The funding periods and funding amounts referenced in this notice are subject to the availability of funds at the time of award as well as to SBA priorities at the time of award. SBA will not be held responsible for application preparation costs. Publication of this announcement does not obligate SBA to make any specific grant award or to obligate all or any part of available funds.

Subject to the availability of funding and based on applications received, SBA expects to make awards under this NOFO as follows:

- Tier 1 \$5.0M
- Tier 2 \$2.5M
- Tier 3 \$1.0M

2.2 Expected Number of Awards

The SBA will provide funding for multiple awards (maximum of 100 awards) under this NOFO. Applicants ("Hubs") and the partner organizations ("Spokes") identified in the proposal will not be approved for more than one award, at any Tier, under this NOFO.

2.3 Period of Performance/Budget Periods

The Community Navigator Pilot Program award will be made for a two-year project period not to exceed 24 months. Ability to and process for requesting any extensions are addressed in the Terms and Conditions and NOA.

IMPORTANT: Funding Period of Performance from September 1, 2021 to August 31, 2023.

SBA expects all projects to proceed efficiently and expeditiously and expects applicants to document clearly in their applications a reasonable and appropriate timeline that includes the start and completion dates of

the proposed scope of work. As a condition of their respective awards, grantees will be required to provide timely periodic progress reports and performance data as set forth in section 5.5.2 and NOA.

2.4 Funding Information

SBA proposes to award grants in the amounts depicted below, depending on strength of application, communities served, and service delivery models. Each award is for a Performance Period of 24 months.

A tiered approach has been established to ensure the greatest amount of equity and diversity of geographical and service delivery reach possible.

Award Amounts

- 1. National Tier 1 \$5.0M
 - Eligible applicants must identify a minimum of five service areas (markets) not within the same state serving a total service population of greater than 500,000.
- 2. State/Local Tier 2 \$2.5M Eligible applicants must focus on supporting an individual state, region, municipality, or city with total service population of greater than or equal to 500,000.
- 3. Local Tier 3 \$1.0M Eligible applicants must focus on supporting a region, municipality, city, tribal or rural community with total service population of less than 500,000.

Funds provided under the Community Navigator Pilot Program must be used solely for the purposes stipulated in this NOFO and the NOA and may not be commingled with any other monies. All costs proposed in an Applicant's budget must meet the tests of allowability, allocability, and reasonableness set forth in the Office of Management and Budget (OMB) Uniform Guidance at 2 CFR 200, Subpart E.

The SBA will not reimburse applicants for their proposal preparation costs. Applicants may request preaward costs, which require prior approval from SBA. Pre-award costs are necessary for efficient and timely performance of the scope of work of the project and meet the tests of allowability, allocability, and reasonableness.

2.5 Funding Instrument

The funding instrument used will be a Grant Agreement.

3.0 Section III – Eligibility Information

3.1 General

Applicants will submit only one proposal in response to this NOFO. To the extent that they satisfy all eligibility criteria the same as all other applicant organizations, Religious Organizations are entitled to compete for Federal financial assistance (grants and/or cooperative agreements) used to support government programs. Generally, such organizations are not required to alter their religious character to participate in a government program, nor to cease engaging in explicitly religious activities outside the program, nor effectively to relinquish their Federal statutory protections for religious hiring decisions.

3.2 Eligible Applicants

- A Nonprofit having a 501(c) status with the IRS,
- An economic development organization or similar organization,
- Native American tribal organization (other than Federally recognized tribal governments),
- Native American tribal government (Federally recognized),
- County governments,
- State governments,
- City or township governments,
- SBA Resource Partners,
- Small Business Development Centers (SBDCs),
- Women's Business Centers,
- SCORE,
- Veterans Business Outreach Centers (VBOCs),
- Community Development Financial Institutions, and
- Nonprofit Colleges and Universities

Applicants must have been in operation for two years or more. All existing SBA Resource Partners must be in good standing.

3.3 Ineligible Applicants

The following organizations will automatically be considered ineligible, and their applications will be rejected without being evaluated.

- Applications from individuals (including sole proprietorships) and foreign entities are not eligible.
- Any organization that owes an outstanding and unresolved financial obligation to the federal government.
- Any organization with an outstanding and unresolved material deficiency reported under the requirements of the Single Audit Act within the past three years.
- Any organization that is currently suspended, debarred, or otherwise prohibited from receiving awards of contracts or grants from the Federal government.
- Any organization that has filed for bankruptcy within the past five (5) years.
- Any organization that had an officer or agent acting on its behalf convicted, of a felony criminal violation under any Federal law within the preceding twenty-four (24) months.

4.0 Section IV - Application and Submission Information

4.1 Application Instructions

Application must consist of the following elements: (i) a cover letter; (ii) a technical proposal; (iii) budget information; (iv) certifications, forms and assurances; and (v) attachments and exhibits.

4.1.1 Cover Letter

The first page of the application must be a cover letter that includes the following information:

- Statement that the application is in response to NOFO No. CNP-2021-01;
- Applicant's name and address;
- Applicant's website address (if applicable);
- Applicant's DUNs number;
- Name, telephone number, and email address for the Applicant's designated point of contact; and
- Dollar amount of assistance being requested.
- Proposed service area

4.1.2 Technical Proposal

Project Narratives must address the following areas:

A. Project Narrative

All applicants must provide a Project Narrative of no more than twenty (20) total pages, double spaced, with margins no less than one-half inch (0.5") using Arial, Calibri, Times New Roman, or a similar font of size no less than eleven (11) points in order to be considered for funding. Project Narrative beyond the twentieth page will not be read or considered.

Applicants are strongly encouraged to provide a clear and concise narrative that includes a compelling justification for the project and articulates a clearly defined regional economic gap, how the proposed project will uniquely meet this need, and the expected outcome(s) that will result from the proposed project. Lengthy applications will not receive greater consideration.

Section 1: Project Description and Overview

Section 1(a): Executive Summary

Provide an executive summary including a project title, and a summary of no more than 250 words (note: this may be published on SBA's website if your application is selected for funding).

Section 1(b): Mission and Experience

Provide the organization's mission, length of existence and relevant experience. Describe how these factors contribute to the organization's ability to implement the program requirements and expectations including how the organization is best positioned to support a Community Navigator Pilot Program. Please also describe the role(s) the organization currently plays in an existing community navigator or similar model/structure.

Section 1(c): Approach

Describe the approach to implementing the Community Navigator Pilot Program including all outreach, training and engagement strategies and information on proposed service area and reach into underserved communities.

Section 1(d): Staffing and Organizational Structure

Provide information on the organization's current structure, staffing, and length of existence. This section should include a detailed staffing plan for existing and proposed programming that describes how staff will contribute to the accomplishment of the Project's goals.

Detail qualifications and experience of all project staff. Such qualifications and experience must demonstrate the staff's ability to manage a strategic partnership, including fiscal and administrative management, outreach, and promotion. In addition, qualifications and experience must demonstrate the staff's ability and expertise in serving the proposed service area and underserved communities. Include copies resumes and position descriptions of all Key Personnel, including the Project Director or equivalent as attachments.

Provide organizational charts that display proposed Project's staffing plan and partnership plan must also be included which outlines services delivery for existing organization and proposed Community Navigator model.

Section 2: Ecosystem Resources and Assets

Section 2(a): Service Market

Provide a description of the project's location and region, including its primary service area, a description of the communities or regions served (e.g., regional assets, financial and business resources, workforce, and infrastructure), a description of the underserved communities being targeted and stakeholders leveraged.

The location and region should directly correspond to Questions 14 and 16 of the SF-424. If the applicant expects impacts beyond the noted region, the applicant should note the region of expected impact. Additionally, applicants must identify their proposed primary service area(s) by states, county or counties, cities or township. Counties should be identified by both name and 5-digit FIPS codes. See https://www.census.gov/geographies/reference-files.2019.html.

Section 2(b): Regional Factors

Describe factors that make this investment opportune for the region. Identify the factors that justify the regions' need for additional focused relief (e.g., ecosystem resources, emerging sectors, other regional assets). Discuss how you will leverage available resources to support the Community Navigator Pilot Program efforts.

Section 3: Partnerships

Section 3(a): Describe any former, current, or future partnerships/working relationships with public and/or private entities at the applicable national, state, regional, and/or local level that will be working on this project. Provide a description of each organization and specific detail on the roles and responsibilities of these collaborators including effectiveness of past collaboration efforts. Provide a description of previous partnership or work with SBA District Offices or resource partners, if applicable. Each applicant must have no less than five "Spokes" per market (market size will vary by Tier).

Of note: Preference will be given to organizations with demonstrated experience and partnerships in underserved communities for which the proposal endeavors to serve. For national "Hub" submissions (Tier 1), "Spokes" may vary or remain the same by market but a minimum of five spoke partners are required per

market (as geographically defined by the proposal) with a minimum of five service areas (markets) not within the same state.

Section 4: Measurable Goals & Feasibility

Outline the program's evidence- and data-based anticipated goals, including outputs and outcomes. Applicants should explain what the identified service area(s) and communities need and how it will meet and measure those needs. Anticipated goals should be discussed in terms of the SMART framework—specific, measurable, attainable, relevant and timebound—and the application should speak to why and how the organization selected these goals. Include benchmarks to communicate both base-level goals that adhere to the SMART framework, as well as stretch goals.

Of note: applicants selected for funding must employ a data and client management system with the partner organizations ("Spokes") to track their metrics in an XML or other SBA approved electronic format; applicants should include a description of their respective systems and, if no such system exists, should include their acquisition and implementation in the project narrative and budget.

B. Budget Narrative

Applicants must provide a clear budget narrative that identifies and justifies how funds in each line item of the budget will be used to support the proposed project and that links each line item to its Partner Organization Commitment Letter. The budget narrative should specifically address each budget line item and the narrative total should match the total project costs listed in both the SF-424, Question 18, Line g ("TOTAL") and the appropriate totals fields of the SF-424A.

Each line item in the budget narrative should clearly indicate:

- A description of the intended use of funds for each line item;
- The budget category (from the SF-424A) to which the line item corresponds; and
- The federal share allocated to the line item.

As part of the budget narrative, applicants also must submit a staffing plan that lists all positions paid with grant funds each year of the period of performance. The staffing plan must include position titles, maximum annual salaries, and percentage of time.

Purpose of the "Hub" to "Spoke" Funding Distribution Agreement Duties:

All applications must submit a Funding Distribution Agreement between a "Hub" to "Spoke" that establishes the terms, conditions, and requirements governing the administration and use of the financial assistance received by or used by "Spoke" pursuant to the Funding Distribution Agreement.

Responsibilities of "Hub"

"Hub" agrees to:

- Provide funding to "Spoke" in accordance with the Funding Distribution Agreement and Federal, state and local laws, in a timely manner.
- Monitor "Spoke" to ensure the funding is used in accordance with all applicable conditions, requirements, and restrictions.
- Provide information on current and any subsequent changes to the terms and conditions of the grant awards addressed by the funding in the Funding Distribution Agreement.
- Coordinate with SBA to obtain prior approvals outlined in the terms and conditions such as use of SBA logo, changes to grant personnel and budget modifications.
- Provide technical assistance and training as requested to assist "Spoke" in fulfilling its obligations under the Funding Distribution Agreement.
- Take action to recover funds that are not used in accordance with conditions, requirements, or restrictions applicable to funds awarded.
- Meet the SBA's performance requirements that are outlined in the Reporting section (and subsequent Notice of Award) and maintain adequate records.

Responsibilities of "Spoke"

"Spoke" agrees to:

- Ensure the funds subject to the Funding Distribution Agreement are used in accordance with conditions, requirements and restrictions of federal, state and local laws, as well as the federal terms and conditions of the grant award.
- Adhere to all financial reporting requirements as are necessary for the "Spoke" to meet its operational needs and obligations to "Hub" and the federal government.
- Promptly reimburse "Hub" for any funds "Hub" pays to any organization because of an adverse audit finding, adverse quality control finding, final disallowance of federal financial participation, or other sanction or penalty for which "Hub" is responsible.
- Coordinate with "Hub" for approvals outlined in the terms and conditions such as use of SBA logo, changes to grant personnel and budget modifications prior to moving forward with any changes.
- Take prompt corrective action, including paying amounts resulting from an adverse finding, sanction, or penalty, if "Hub", SBA, any federal agency, or other organization authorized by federal, state or local law to determine compliance with the conditions, requirements, and restrictions applicable to the federal program from which these funds are awarded determines compliance has not been achieved.
- Make records available to "Hub", SBA, federal agencies, and other authorized governmental agencies for review, audit and investigation.
- Meet the "Hub's" performance requirements and maintain adequate records.

All applicants must include a "Hub" to "Spoke" funding distribution budget. "Spoke" organizations should be reflected in the budget narrative and resources should be sufficient for them to execute efforts outlined by their respective partnership roles and responsibilities.

- ✓ Two-year total funding per Spoke partner may range in size based on the following Tiers:
- ✓ National Tier 1: Between \$50,000 and \$500,000
- ✓ State/Local Tier 2: Between \$100,000 and \$250,000
- ✓ Local Tier 3: Between \$50,000 to \$100,000

Example of Funding Distribution Model:

The following is a hypothetical example of multi-entity partnership that this grant could fund. The "Hub" is responsible for applying for the grant and reporting collected data but is not responsible for the performance of each entity.

Applicant Name: Acme Coalition – Coordinator: Small Business Inc.

Brief Description:

A coalition develops an economic recovery team comprised of a XYZ, ABC, a local Accelerator, a local city-focused Economic Development non-profit, and a State Economic Development Agency. In an initial planning meeting, the group selects the "Hub".

In the planning meeting, the team identifies the client needs of small business concerns in underserved areas as a result of the negative impact COVID-19. The "Hub", identifies key outcomes, such as X, Y, Z. Additionally, focus is placed on specific areas, industries, and client categories known to have higher rates on Payroll Protection Program declines, etc. The team executes a Memorandum of Understanding among all partners to include documentation of the "Hub" and creates a proposal to support the execution of the listed economic outcomes. The proposal also includes how the execution of the recovery outcomes will strengthen the viability of serviced business clients in select communities. Each entity in the team works on specific areas of economic development, with entities collaborating together on a singular project:

The State Economic Development Agency works to identify impacted small businesses and industries in the area and reports information to the team. The agency also coordinates outreach events with some or all entities to raise awareness of new services and collect local information. The State Economic Agency is the overall projects Coordinator or the Hub. The State Development Agency submits the completed grant package on behalf of the consortia and manages functions in accordance with the roles and responsibilities of the Hub including financial distribution.

The XYZ provides immediate assistance to women-owned and disadvantaged small businesses through coaching and one day workshops. The XYZ also helps early-stage women-owned and disadvantaged small businesses create a business plan and financial statements. The State Economic Development Agency receives a two-year funding allotment of \$250,000

The ABC provides immediate assistance to established small businesses through increased counseling and focused workshops. The ABC also helps businesses prepare their financial statements and guide them to receive capital. ABC receives a two-year funding allotment of \$125,000.

The 123 provides mentorship and training to nascent entrepreneurs. 123 also partners with the local Accelerator providing additional counseling and support. 123 receives a two-year funding allotment of \$150,000.

The local Accelerator provides intense counseling/mentorship, incubator space, and direct access to computers for on-line access and loan application completion. The accelerator partners with the city Economic Development non-profit for access to incubator/workspace. The Accelerator receives a two-year funding allotment of \$115,000.

The city Economic Development non-profit provides incubator/workspace and retail and storefront relief support to local businesses. The Economic Development nonprofit receives a two-year funding allotment of \$200,000.

C. Partner Organization Commitment Letters:

Applicants must submit a copy of a written agreement(s) or equivalent document(s) signed by the authorized representative of each Partner Organization (otherwise known as "Spokes") that reflects a binding commitment to undertake the proposed project, the respective scopes of work, and perform the duties, roles, responsibilities, and budget allocation identified in the Technical Proposal. The Agreement must include the project title and list each partner. It should also identify the designated person(s) responsible for the project. Each applicant must have no less than five "Spokes" per market. For national "Hub" submissions, "Spokes" may vary or, in the event of working with other national partners with local operations, may remain the same by market.

D. State/Local Government Support:

Applicants must submit one or more resolutions or letters that demonstrate that the application is supported by one or more States or political subdivisions of States (e.g., counties, municipalities) that encompass all or a substantial portion of the communities served by this project. Support from Federal officials, including but not limited to members of the United States Congress, does not meet this requirement. Examples of authorities who may indicate such support include State and local executive branch officials (e.g., State governors, State cabinet members, mayors or other municipal executives) and State and local legislators (e.g., State legislators, city councilpersons). If, however, the applicant is a State, an Indian tribe, or a city or other political subdivision of a State, this requirement does not apply.

In addition, the Community Navigator "Hub" must disclose in its application if it currently holds any other financial assistance awards from SBA or has any other applications for SBA financial assistance awards still pending. If it does, the Community Navigator "Hub" must identify how it will avoid duplication of efforts, commingling of funds, and overlapping or double claiming of costs among those projects. The Community Navigator "Hub" must treat each SBA project as separate and discrete with individual outcomes and deliverables and provide each application and award with its own reporting, accounting, and audit trails.

Failure to sufficiently distinguish between an application and one or more current SBA awards, may result in rejection of an application on the ground that it is duplicative of proposed or existing efforts.

E. Past Performance:

SBA relies on the recency and relevancy of past performance information when determining awards to applicants. Recency is defined as the awards recipient has performance as either a "Hub" or "Spoke" within the last 1-3 years. Relevancy is defined as awards the recipient has received for projects with a similar scope and magnitude as this requirement. Include three examples of past performance meeting this criterion. Please share your understanding and experience addressing the challenges of accessing economic relief by the underrepresented and underserved communities for which this program aims to serve.

4.1.3 Cost Proposal

Budget Information must be provided through the completion and submission of the following:

- Standard Form (SF) 424, Application for Federal Assistance.
- SF- 424A Budget Information (Non-Construction Programs).
- Budget Detailed Worksheet (Attachment A-9 through A-12 to the SF 424A).
- Copy of the Applicant's Cost Policy Statement.

Indirect Cost Rate:

Indirect cost is allowable under the Community Navigator Pilot Program, but it is capped at the 10% de minims rate as described in 2 CFR 200.414. The recipient may use the 10% de minims rate based on Modified Total Direct Cost (MTDC) as defined by 2 CFR Part 200.68.

Use the following guidance for preparing the budget narrative:

- Personnel: List all staff positions by title (both proposed and current, if applicable). Give the annual salary of each position, the percentage of each position's time devoted to the Project, the amount of each position's salary funded by the grant, and the total personnel cost for the period of performance (base and four option periods).
- Fringe Benefits: For salaried employees, provide a breakdown of the amounts and percentages that comprise fringe benefit costs such as health insurance, FICA, retirement, etc.
- Travel: Specify the estimated number of in-state and/or out-of-state trips for project staff, along with each trip's purpose, mileage, per diem, purpose, and the associated staff who travel. All travel must be directly related to service delivery.
- Equipment: Identify each item of equipment you expect to purchase which has an estimated acquisition cost of \$5,000.00 or more per unit (or if your capitalization level is less than \$5,000.00, use your capitalization level) and a useful lifetime of more than one year (see 2 CFR 200.33 for the definition of "Equipment"). List the quantity and unit cost per item. Note that items with a unit cost of less than \$5,000 are classified as "Supplies," not "Equipment." Additionally, we do not generally permit the purchase of equipment during the last funded year of a grant. Equipment may also include software, platform licensing fees, or other technology needs related to delivery of service delivery to small business and program deployment and design.
- Supplies: Identify categories of supplies (e.g., program related supplies such as training materials, printed content, etc.) in the detailed budget and list the quantity and unit cost per item. Supplies include all tangible personal property that does not qualify as Equipment (see 2 CFR 200.94 for the definition of Supplies).
- Contractual: Contracts are defined according to 2 CFR 200.22 as a legal instrument by which a non-Federal entity purchases property or services needed to carry out the project or program under a Federal award. For each proposed contract and subaward, specify the purpose and estimated cost.
- Construction: Construction costs are not allowed, so this line must be left as zero.
- Other: List any item not covered elsewhere here (such as stipends or incentives).
 Provide clear and specific detail, including costs, for each item so that we can determine whether the costs are necessary, reasonable, and allocable.

4.1.4(a) Certifications, Forms, and Assurances

Consistent with 2 C.F.R. Part 200.415 financial Certifications must be signed by an authorized individual at a level no lower than vice president or chief financial officer of the organization. SF-LLL, Disclosure of Lobbying Activities:

- SF-LLL, Disclosure of Lobbying Activities or SBA Form 1711 (as applicable);
- Under the provisions of the Paperwork Reduction Act of 1995, the Regulatory Secretariat Division the Office of Management and Budget (OMB) implemented a new process in the System for Award Management (SAM), for pre-award registration requirements for federal Grant Recipients. These revisions will enable non-Federal entities to submit common federal government-wide certifications and representations for Federal financial assistance at the time of registration in SAM.
- Non-federal entities are required to complete funding system assessment and submit a letter from the applicant's Auditor, Certified Public Accountant, Treasurer, Comptroller, Chief Financial Officer, or similarly qualified individual certifying that your organization's financial management system currently meets the requirements of 2 CFR 200.302.
- Applicants are responsible for ensuring they are compliant with all the certifications and assurances required to submit a federal grant application. Information on the requirements can be found at www.sam.gov.
- SF-424B, assurances for Non-Construction Programs (if not already submitted electronically as part of SAM.gov registration).

4.1.5 Attachments and Exhibits

Along with the items discussed in the Technical Proposal, Budget Information, and Evaluation Criteria sections, applicants must submit copies of the following with its proposal:

- Key Personnel resumes
- Position descriptions for key roles
- Organizational charts for "Hub" and "Spokes".
- Applicants Cost Policy Statement.
- Conflict of interest policy addressing, at a minimum, the principles identified in 2 C.F.R. §2701.112.

4.2 Submission Instructions

SBA requires all application packages be submitted electronically via www.grants.gov (See attached document named SUBMISSION INSTRUCTION PACKAGE).

If your organization hasn't already done so, it must register with <u>www.SAM.gov</u>, receive a DUNS number and register on <u>www.grants.gov</u> **before** applying for this funding opportunity.

Note: The SAM registration process, may take up to 4 weeks, must be completed in order to submit an application electronically. It is strongly suggested that you start the registration process immediately.

The attached document named SUBMISSION INSTRUCTION PACKAGE will provide in depth instructions on how to submit the application into www.grants.gov.

If you experience any problems registering with www.grants.gov, please call the Grants.gov Support Line at 1-800-518-4726 or email at mailto:support@grants.gov. Grants.gov Applicant Support is available 24/7, with the exception of federal holidays.

How to Register to Apply through Grants.gov

Instructions: Read the instructions below about registering to apply for Community Navigator Pilot Program NOFO. Applicants should read the registration instructions carefully and prepare the information requested before beginning the registration process. Reviewing and assembling the required information before beginning the registration process will alleviate last-minute searches for required information.

Organizations must have a Data Universal Numbering System (DUNS) number, active System for Award Management (SAM) registration, and Grants.gov account to apply for grants. If individual applicants are eligible to apply for this funding opportunity, then you may begin with step 3, Create a Grants.gov Account, listed below.

As of February 2, 2019, under the provisions of the Paperwork Reduction Act of 1995, the Regulatory Secretariat Division of the Office of Management and Budget (OMB) implemented a new process in the System for Award Management (SAM), to the currently approved information collection requirement regarding the pre-award registration requirements for federal Prime Grant Recipients. These revisions will enable non-Federal entities to submit common federal government-wide certifications and representations for Federal financial assistance at the time of registration in SAM. You must have an up-to-date SAM profile before your grant application can be reviewed for possible award.

Creating a Grants.gov account can be completed online in minutes, but DUNS and SAM registrations may take several weeks. Therefore, an organization's registration should be done in sufficient time to ensure it does not impact the organization's ability to meet required application submission deadlines.

Complete organization instructions can be found on Grants.gov here: https://www.grants.gov/web/grants/applicants/organization-registration.html

- a. Obtain a DUNS Number: All entities applying for funding, including renewal funding, must have a DUNS Number from Dun & Bradstreet (D&B). Applicants must enter the DUNS Number in the data entry field labeled "Organizational DUNS" on the SF-424 form. For more detailed instructions for obtaining a DUNS Number, refer to: https://www.grants.gov/web/grants/applicants/organization-registration/step-1-obtain-duns number.html
- b. Register with SAM: All organizations applying online through Grants.gov must register and maintain registration with the System for Award Management (SAM). Failure to register with SAM will prevent your organization from applying through Grants.gov. SAM registration must be renewed annually and kept current at all times. For more detailed instructions for registering with SAM, refer to:
 https://www.grants.gov/web/grants/applicants/organization-registration/step-2-register-with-sam.html
- c. Create a Grants.gov Account: The next step is to register an account with Grants.gov. Follow the on-screen instructions or refer to the detailed instructions here:

 https://www.grants.gov/web/grants/applicants/registration.html
- d. Add a Profile to a Grants.gov Account: A profile in Grants.gov corresponds to a single applicant organization the user represents (i.e., an applicant) or an individual applicant. If you work for or consult with multiple organizations and have a profile for each, you may log in to one Grants.gov account to access all of your grant applications.
- e. To add an organizational profile to your Grants.gov account, enter the DUNS Number for the organization in the DUNS field while adding a profile. For more detailed instructions about creating a profile on Grants.gov, refer to:

 https://www.grants.gov/web/grants/applicants/registration/add-profile.html
- f. EBiz POC Authorized Profile Roles: After you register with Grants.gov and create an Organization Applicant Profile, the organization applicant's request for Grants.gov roles and access are sent to the EBiz POC. The EBiz POC will then log in to Grants.gov and authorize the appropriate roles, which may include the Authorized Organization Representative (AOR) role, thereby giving you permission to complete and submit applications on behalf of the organization. You will be able to submit your application online any time after you have been assigned the AOR role. For more detailed instructions about creating a profile on Grants.gov, refer to: https://www.grants.gov/web/grants/applicants/registration/authorize-roles.html
- g. Track Role Status: To track your role request, refer to: https://www.grants.gov/web/grants/applicants/registration/track-role-status.html

Electronic Signature: When applications are submitted through Grants.gov, the name of the organization applicant with the AOR role that submitted the application is inserted into the signature line of the application, serving as the electronic signature. The EBiz POC must authorize people who are able to make legally binding commitments on behalf of the organization as a user with the AOR role; this step is often missed, and it is crucial for valid and timely submissions

How to Submit an Application to SBA via Grants.gov

The most up-to-date instructions for application submission via Grants.gov can be found at https://www.grants.gov/web/grants/applicants/apply-for-grants.html. To begin, complete, and submit your application,

- 1. Navigate to https://www.grants.gov/web/grants/applicants/apply-for-grants.html;
- 2. Click "Search for Opportunity Package";
- 3. In the "Funding Opportunity Number" field, enter "CNP-2021-01";
- 4. Click "Search";
- 5. Click the "Apply" link that corresponds to the competition to which you wish to apply (i.e., the 2021 Community Navigator Pilot Program);
- 6. Enter your email address (if you would like to receive updates from Grants.gov regarding this grant opportunity) or check the box that indicates you do not wish to provide it, then click "Submit";
- 7. Choose to apply using Workspace by clicking "Login to Apply Now" or choose to download the legacy application package by clicking "Download Package"; and
- 8. Follow the instructions provided on the Grants.gov website and on each webpage to complete and submit your application.

Please note that organizations already registered with Grants.gov do not need to re-register; however, all registered organizations must keep their SAM registration, which includes the CCR database registration, up to date through sam.gov or their applications will not be accepted by Grants.gov.

Authorize Organization Representative Requirement

Applicants must be registered as organizations, not as individuals. As part of the registration process, you will register at least one AOR for your organization. AORs registered at Grants.gov are the only officials with the authority to submit applications at Grants.gov; please ensure that your organization's application is submitted by an AOR. IF THE APPLICATION IS SUBMITTED BY ANYONE OTHER THAN YOUR ORGANIZATION'S AOR, IT WILL BE REJECTED BY THE GRANTS.GOV SYSTEM AND CANNOT BE CONSIDERED BY SBA. Note that a given organization may designate multiple individuals as AORs for Grants.gov purposes.

SBA will not accept late submissions caused by Grants.gov registration issues, including SAM and AOR issues.

Field Limitations and Special Characters

Please be advised that Grants.gov provides the following notice with respect to form field limitations and special characters: https://www.grants.gov/web/grants/applicants/submitting-utf-8-special-characters.html.

Verify That Your Submission Was Successful

Applicants should save and print written proof of a successful electronic submission made at Grants.gov. Applicants can expect to receive multiple emails regarding the status of their submission. Since email communication can be unreliable, applicants must proactively check on the status of their application if they do not receive email notifications within a day of submission.

SBA requests that applicants kindly refrain from submitting multiple copies of the same application package. Applicants should save and print both the confirmation screen provided on the Grants.gov website after the applicant has applied and the confirmation email sent by Grants.gov when the application has been successfully received and validated in the system.

It is the applicant's responsibility to verify a timely received and validated submission was successfully made at Grants.gov. To see the date and time your application was received, navigate to https://www.grants.gov and click on the "Track My Application" link under the "Applicants" tab. For a successful submission, the application must be received and validated by Grants.gov, and an agency tracking number must be assigned. If the date and time the application is validated and timestamped by Grants.gov is later than 11:59pm Eastern Time on the application deadline set forth in section 4.3 of this NOFO, the application is late. Once validation is complete, the status will change to "Validated" or "Rejected with Errors." If the status is "Rejected with Errors," the application has not been received successfully.

For more detailed information about why an application may be rejected, please see "Encountering Error Messages" at https://www.grants.gov/web/grants.gov/web/grants/applicants/

Grants.gov Systems Issues

If a Grants.gov systems issue (i.e., a technical problem or glitch with the Grants.gov website) that is believed to threaten the ability to complete a submission in a timely manner, (i) print any error message received; and (ii) call the Grants.gov Contact Center at (800) 518-4726 for assistance. Ensure to obtain a case number regarding communications with Grants.gov. Please note that problems with an applicant's computer system or equipment are not considered systems issues. Similarly, an applicant's failure to, e.g., (i) complete the required registration, (ii) ensure that a registered AOR submits the application, or (iii) notice receipt of an email message from Grants.gov are not considered systems issues. A Grants.gov systems issue is an issue occurring in connection with the operations of Grants.gov itself, such as the temporary loss of service by Grants.gov due to unexpected volume of traffic or failure of information technology systems, both of which are highly unlikely. In the event of a confirmed systems issue, SBA reserves the right to accept an application in an alternate format.

Applicants should access the following link for assistance in navigating Grants.gov and for a list of useful resources: https://www.grants.gov/web/grants/support.html. The following link lists "Frequently Asked Questions by Applicants": https://www.grants.gov/web/grants/applicants/applicant-faqs.html. If you do not find an answer to your question there, contact Grants.gov by email at support@grants.gov or telephone at (800) 518-4726. The Grants.gov Contact Center is open 24 hours a day, seven days a week, except on federal holidays.

Certifications Required by Annual Appropriations Acts for Corporations and for Awards over \$5 Million

All applicants are required to be registered in SAM.gov. Because there may be delays in processing SAM.gov registrations during peak times, the applicant will have to attest that it has submitted its SAM.gov

registration in order to apply. SAM requires registering entities to certify compliance with all limitations imposed by annual appropriation acts. For corporations, this certification includes that the corporation:

- a) Was not convicted of a felony criminal violation under a Federal law within the preceding 24 months, unless a Federal agency has considered suspension or debarment of the corporation and made a determination that this further action is not necessary to protect the interests of the Government; and/or
- b) Does not have any unpaid Federal tax liability that has been assessed, for which all judicial and administrative remedies have been exhausted or have lapsed, and that is not being paid in a timely manner pursuant to an agreement with the authority responsible for collecting the tax liability, unless a Federal agency has considered suspension or debarment of the corporation and made a determination that this further action is not necessary to protect the interests of the Government.

For financial assistance awards in excess of \$5 million, this certification includes that the entity:

- a) To the best of its knowledge and belief, has filed all Federal tax returns required during the three years preceding the certification.
- b) Has not been convicted of a criminal offense under the Internal Revenue Code of 1986; and/or
- c) Has not been notified, more than 90 days prior to certification, of any unpaid Federal tax assessment for which the liability remains unsatisfied, unless the assessment is the subject of an installment agreement or offer in compromise that has been approved by the Internal Revenue Service and is not in default, or the assessment is the subject of a non-frivolous administrative or judicial proceeding.

4.3 Required Proposal Submission Date

The application deadline is 11:59 P.M. Eastern Time on July 12, 2021. Applications received after this deadline will not be reviewed or considered. Applications will only be accepted electronically through https://www.grants.gov (Grants.gov).

5.0 Section V - Award Administration Information

The Applicant will first be screened to determine if the Applicant meets stated mandatory eligibility requirements. SBA will not evaluate an Applicant that does not document in their application that they meet the requirements for participation in the program. SBA reserves the right to negotiate the terms and conditions of the project with the Applicant.

5.1 Proposal Evaluation

SBA reserves the right to ensure a diverse geographical, service area and population in final selection of awardees.

The Applicant will first be screened to determine if the Applicant meets stated mandatory eligibility requirements. SBA will not evaluate an Applicant that does not document in their application that they meet the requirements for participation in the program. SBA reserves the right to negotiate the terms and conditions of the project with the Applicant.

In addition, the Community Navigator "Hub" must disclose in its application if it currently holds any other financial assistance awards from SBA or has any other applications for SBA financial assistance awards still pending. If it does, the Community Navigator "Hub" must identify how it will avoid duplication of efforts,

commingling of funds, and overlapping or double claiming of costs among those projects. The Community Navigator "Hub" must treat each SBA project as separate and discrete with individual outcomes and deliverables and provide each application and award with its own reporting, accounting, and audit trails.

Failure to sufficiently distinguish between an application and one or more current SBA awards, may result in rejection of an application on the ground that it is duplicative of proposed or existing efforts.

Applications will be rejected without being evaluated if they are submitted by ineligible organizations or they are ineligible or materially incomplete if Applicant does not include all required forms and/or provide the required level of detail. All timely, materially complete applications received from eligible organizations will be evaluated in accordance with the criteria listed below.

5.1.1 Project Objectives (25 Points)

Evaluate the criterion based on the narrative description of the services provided, past performances and experiences of applicants and the approach to implementing the project, and the objectives of the project. The project objectives should demonstrate the extent to which the organization has demonstrated the capacity to carry out the proposed project, including the appropriate mission and structure to fulfill the needs and requirements of the proposed project.

5.1.2 Use of Partner Entities (20 Points)

Evaluate this criterion based on whether the submission has defined the role of potential partner entities and has the potential to effectively leverage ecosystem resources. You may consider any former, current, or future partnerships/working relationships with federal, state, regional, and/or local entities that the application highlights, including any details on past collaboration efforts. The submission should convincingly communicate and demonstrate that resources from different partners will be leveraged in a way that will result in ecosystem growth that is greater than the sum of the individual partners' contributions. A submission that does not clearly identify and demonstrate support from proposed partners may score less than a submission that does.

5.1.3 Measurable Goals & Program Innovation (20 Points)

Evaluate the criterion on whether the solution is aligned with the opportunity and the proposed solution is achievable, and/or substantial progress can be made. Applicants should explain what the identified service area(s) and communities need and how it will meet and measure those needs. Proposed goals should be measurable, reasonable, and achievable in the grant period and beyond. The submission should include benchmarks to communicate both base-level goals and stretch goals as well as the level of effort required to realistically achieve each level. A submission that does not describe measurable goals or does not include elements of the plan relating to feasibility may score less than a submission that includes goals and benchmarks for the proposed approach that are clear and realistic. Evaluate the criterion based on a unique or innovative approach to delivering the project.

5.1.4 Ecosystem Resources and Assets (20 Points)

Evaluate criterion based on whether the opportunity is clearly stated and is aligned with the community or region's needs. Please consider whether the region or regions of service are clearly defined and whether the project encourages and solicits participation from an inclusive group of stakeholders that reflect the intended underrepresented or underserved populations and organizations, including those across socioeconomic or geographic categories.

5.1.5 Budget and Staffing Plan (15 Points)

Evaluate the criterion based on the budget narrative and staffing plan proposed in the application. You may consider the operations and management capacities and experiences of the applicant organization(s) and team, and whether they demonstrate the ability to execute the proposed project successfully. You may also consider the proposed project's budget narrative and staffing plan to determine if they reasonably and realistically correspond to the costs and activities necessary for the successful execution of the proposed project.

5.2 Review and Selection Process

Applications that are not rejected by grants.gov or SBA's screening process will be evaluated by teams of reviewers and scored on the basis of how well they meet the criteria outlined above. These reviewers may be SBA employees or employees of other Federal agencies. The maximum score any application can receive is 100 points. Prior to evaluating applications received in response to this Announcement, SBA will establish a minimum acceptable score. Only those applications that meet or exceed that threshold will be eligible for funding. Applicants are therefore encouraged to design proposals that address each of the scoring criteria listed above as thoroughly as possible.

In the interest of providing Community Navigator Pilot Program services to as broad a segment of the underserved entrepreneurial community as possible, SBA will take the geographical dispersion of Applicant project service areas into account when making award decisions. An application that exceeds the minimum acceptable score and which scores more highly than other acceptable proposals may nevertheless be passed over for funding if that application proposes to serve the same or substantially the same area or market as another more highly rated application that was selected for award.

5.3 Award Notification

All applicants will receive written notification of their application status. There will be no debriefing process for unsuccessful applicants.

5.4 Administrative and National Policy Requirements

The selected applicant will be required to comply with the requirements set forth in the Small Business Act, §§2(h) and 29 (15 U.S.C. §§ 631(h) and 656), as amended; 2 CFR Chapter I, Chapter II, Part 200, et al., 13 C.F.R. Part 131; and the terms and conditions set forth in their NOA. In addition, the SBA, from time to time, may advise non-Federal entities of awards made under this NOFO of new legal requirements and/or policy initiatives with which they must agree to comply.

5.5 Reporting

The non-federal entities are required to submit the reports identified below. The SBA may withhold payment if reports are not received or are deemed inadequate. Failure to report in a timely manner will also be weighed against future applications for grant funding from the same organization and the exercise of any option periods. The reports provided by grant recipients may be made public. In addition, the SBA reserves the right to increase the frequency of reporting as deemed necessary, as well as require grant recipients to post these reports (apart from financial reports) on their websites.

5.5.1 Financial Reports

Grant recipients will be required to submit financial reports quarterly during the project period, within thirty (30) days of the conclusion of each reporting period. Financial reports will be submitted to the SBA using the SF-425, Federal Financial Report (FFR) and supporting documents.

5.5.2 Performance Reports

The Recipient will be required to submit client data and narrative performance reports to SBA within thirty (30) days of the completion of each three (3) month period.

To track progress toward achieving our goals and assess success of the program, SBA will monitor a set of performance metrics that include, but are not limited to:

- 1. Number of unique clients who receive assistance in the development of their:
 - a. Loan application (PPP, EIDL, Microloan, Exporting, Other Loan)
 - b. Forgiveness applications of SVOG or RRF reports (post-funding reports)
 - c. Grant application (SVOG, RRF or other Federal, State, Local or Private Sector Grants)
 - d. Other application (Contracting certifications or other business assistance program)
- 2. Dollar (millions) amount request of completed
 - a. Loan application (PPP, EIDL 7(a), 504, Microloans, Exporting, Other Loan)
 - b. Grant application (SVOG, RRF, other Federal, State, Local, or Private Sector Grants)
- 3. Dollar (millions) amount of approved
 - a. Loans (PPP, EIDL, 7(a), 504, Microloans, Exporting, Local Loans)
 - b. Grants (SVOG, RRF, other Federal, State, Local or Private Sector Grants)
- 4. Number of counseling hours to develop and submit
 - a. Loan application (PPP, EIDL, 7(a), 504, Microloan, Exporting, Local Loan)
 - b. Grant application (SVOG, RRF, other Federal, State, Local, or Private Sector Grants)
 - c. Other application (Contracting certifications or other business assistance program)
- 5. Number of counseling hours provided for:
 - a. Disaster preparedness/recovery
 - b. Credit counseling, financial literacy
 - c. Business technical assistance (operation, marketing, sales, management, etc.)
 - d. Contracting and procurement
 - e. Other business development technical assistance (exporting, industry specific technical assistance)
- 6. Number of training hours
- 7. Number of clients trained
- 8. Number of clients receiving approved loan or grant funding starting a business
- 9. Number of clients receiving approved loan or grant funding with their business in operation (business survival)
- 10. Number of jobs created or retained
- 11. Percent increase of revenue (gross sale dollars)

Metric Crosscuts. The SBA seeks to measure the outputs and outcomes through the following crosscuts:

- a. Gender
- b. Race
- c. Ethnicity
- d. Veteran Status
- e. Disability Status

- f. LGBTQ
- g. Business Status Years in Business
- h. Business Industry
- i. Geography (via Zip Code)
- j. State
- k. Information on other American Rescue Plan or other Covid related Federal aid programs provided by "Spokes"

Other Considerations:

"Hubs" may also plan for program evaluations to collect qualitative information (e.g., satisfaction with services, experiences) of the clients to further explore program outcomes and efficacy.

5.5.3 Performance Data System Upload

The Community Navigator "Hub" is required to either manually enter performance data or upload data files to the agency's designated system in a timely manner.

The Community Navigator "Hub" is ultimately responsible for providing client data to SBA utilizing the designated electronic system. Client data will be reported/uploaded no less than quarterly.

5.5.4 Report Submission

Grant recipients will be required to submit reports as instructed in the NOA.

5.6 Recordkeeping Requirements

For Activity Records: Community Navigator "Hub" is required to maintain complete and accurate records and supporting documentation for itself and spoke organizations. Client counseling, training, and other activities must be fully documented utilizing SBA Form 3516. In addition to the performance and program reports already mentioned in the Reporting Requirements, Community Navigator "Hub" must maintain the following records:

- i. Counseling Activity Reports: Community Navigator "Hub" and "Spokes" are required to collect all counseling activities on SBA Form 3516. Data gathered on this form must meet the minimum requirements as stipulated by agency's identified system. A computerized version of this form may be utilized Signed copies of these forms must be retained by Community Navigator "Hub" either electronically or in hard copy and be made available for SBA review upon request.
- ii. Training Activity Reports: Community Navigator "Hub" and "Spokes" will utilize SBA Form 3516 to report small business management training activities (see definitions section for training). A computerized version of this form may be utilized. Hard copies of these forms must be retained by Community Navigator "Hub" and be made available for SBA review upon request.
- iii. Community Navigator Client Evaluation Forms: Hub generated evaluations of Community Navigator Pilot Program services or client satisfaction surveys must be collected from clients who receive continuous mentoring or attend a Community Navigator Pilot Program training event. Copies of these evaluations must be retained by the Community Navigator "Hub" and be made available for SBA review upon request.

5.7 Risk Assessment

As required by 2 C.F.R. § 200.205(b), Applicants will be further evaluated by the program office to assess the possible risks they may pose to accomplishing the objectives of the award and to maintaining compliance with the terms and conditions of the award. In assessing the possible risks posed by individual Applicant, the program office will include in its consideration the following:

- a) Financial stability.
- b) Financial Management systems quality and its ability to meet the management standards prescribed in 2 C.F.R. § 200.302.
- c) History of performance in managing other Federal awards, including timeliness of providing required reports; compliance with the terms and conditions of the award; the extent to which the Applicant has not fully expended funds provided under prior awards; results, reports, and findings from any of its available audits or programmatic reviews and its responses to them; and
- d) Ability to effectively implement statutory, regulatory, or other requirements.

Additionally, all Applicants will be subject to a Business Management Review which includes checking Applicants against FAPIIS, suspension and debarment lists and Treasury's Do Not Pay registry prior to award. SBA may decline to issue an award under this announcement based on this risk assessment.

6.0 Section VI – Important Priorities

6.1 Community Navigator Pilot Program will explore, offer or expand services targeted toward markets to increase outreach and assistance to the following entrepreneurial audiences:

- COVID-19 affected businesses
- Veterans and Military Entrepreneurs (including spouses)
- Minority Entrepreneurs
- Women Entrepreneurs
- Rural Entrepreneurs
- Socially and Economically Disadvantaged Small Businesses
- Tribal Communities
- LGBTQ Entrepreneurs
- Micro Businesses
- Entrepreneurs with Disabilities

7.0 Section VII - Agency Contacts

7.1 Office of Entrepreneurial Development Point of Contact

Questions concerning general information contained in this NOFO should be directed to OED at navigators@sba.gov.

7.2 Financial/Grants Management Point of Contact

Questions regarding financial matters related to this NOFO should be directed to the Office of Entrepreneurial Development at navigators@sba.gov.

8.0 Section VIII - Other Information

8.1 Definitions

The following definitions apply to awards made under this NOFO.

- 1) Applicant: An eligible organization that applies for funding under this NOFO.
- 2) Budget Period: The 24-month period during which expenditure obligations will be incurred by the Recipient of an award under this Announcement.
- 3) Client: The client is the business if it exists. In the case of a prospective business, the client is the individual.
- 4) Community Navigator: Means a community organization, community financial institution as defined in section 7(a)(36)(A) of the Small Business Act (15 U.S.C. 636(a)(36)(A)), or other private nonprofit organization engaged in the delivery of community navigator services.
- 5) Community Navigator Services: Means the outreach, education, and technical assistance provided by community navigators that target eligible businesses to increase awareness of, and participation in, programs of the Small Business Administration.
- 6) Cost Policy Statement: A document describing all accounting policies of an Applicant organization and narrating in detail its proposed cost allocation plan. This plan must stipulate the procedures used to identify, measure, and allocate all costs to each benefitting activity.
- 7) Counseling: Services provided to an individual and/or business which are delivered in person (face-to-face), on the telephone, or electronically and which:
 - a) Are substantive in nature and require assistance from a resource partner in the formation, management, financing, and/or operation of a small business enterprise.
 - b) Are specific to the needs of the business or original; AND
 - c) Require a signed SBA Form 3516 or equivalent form that supports SBA's management information database.
- 8) Advisory Services: A range of consulting services provided by experts on the topic requiring specialized advice.
- 9) Mentoring Services: Counseling services provided by a "Hub" and "Spoke" "Navigator" Model
- 10) Face-to-face counseling: Meets the definition of "counseling" and is conducted in person between counselor(s) and client representatives.
- 11) Online counseling: is computer or internet-based exchange between counselor(s) and client representatives.
- 12) Telephone counseling: is a verbal telephone-based exchange between counselor(s) and client representatives.

- 13) Eligible Business: Means any small business concern, with priority for small business concerns owned and controlled by women (as defined in section 3(n) of the Small Business Act (15 U.S.C. 632(n))), small business concerns owned and controlled by veterans (as defined in section 3(q) of such Act (15 U.S.C. 632(q))), and socially and economically disadvantaged small business concerns (as defined in section 8(a)(4)(A) of the Small Business Act (15 U.S.C. 637(a)(4)(A))).
- 14) Funds: Includes all SBA Federal funds reported on the SF-425. It does not include other funds under the Grant Agreement Recipient's umbrella. 2 C.F.R. Part 200, Uniform Administrative Requirements, Cost Principles, and Audit Requirements for Federal Awards.
- 15) Grant Agreement: A legal instrument of financial assistance between a Federal awarding agency or pass-through entity and a non-Federal entity that, consistent with 31 U.S.C. 6302, 6304:
 - a) Is used to enter into a relationship the principal purpose of which is to transfer anything of value from the Federal awarding agency or pass-through entity to the non-Federal entity to carry out a public purpose authorized by a law of the United States (see 31 U.S.C. 6101(3)); and not to acquire property or services for the Federal awarding agency or pass-through entity's direct benefit or use.
 - b) Is distinguished from a cooperative agreement in that it does not provide for substantial involvement between the Federal awarding agency or pass-through entity and the non-Federal entity in carrying out the activity contemplated by the Federal award.
 - c) Does not include an agreement that provides only: (1) Direct United States Government cash assistance to an individual; (2) A subsidy; (3) A loan; (4) A loan guarantee; or (5) Insurance.
- 16) Grants Management Officer (GMO): The SBA official with delegated authority to obligate Federal funds by signing the NOA.
- 17) "Hub": Means the lead organization that is the effective center of an activity, region, or network which offers a full array of services.
- 18) Key Personnel: A person who devotes at least 50% of their time to the Community Navigator Pilot Program and who serves in a position/role that is vital to the successful operation of the Community Navigator Pilot Program.
- 19) Local Government: Means a county, city, town, village, or other general purpose political subdivision of a State.
- 20) Metrics: Used to measure the behavior, activities, and performance.
- 21) Notice of Award (NoA): The legal document, signed by both SBA and a Recipient, that memorializes the award of funding under a Grant Agreement and contains the specific terms and conditions that apply to the award.
- 22) Organization: An Applicant organization for which funding is approved and that enters into a Grant Agreement with the SBA.
- 23) Performance Period: The total period of performance for an award made under this NOFO.
- 24) Private nonprofit organization: Means an entity that is described in section 501(c) of the Internal Revenue Code of 1986 and exempt from tax under section 501(a) of such Code.
- 25) Religious Organization: An entity that is organized for religious purposes and engages in activity consistent with, and in furtherance of, such purposes.
- 26) SBA Resource Partner:
 - a) a small business development center (as defined in section 3 of the Small Business Act (15 U.S.C. 632)).
 - b) a women's business center (as described in section 29 of the Small Business Act (15 U.S.C. 656)).

- c) a chapter of the Service Corps of Retired Executives (as defined in section 8(b)(1)(B) of the Act (15 U.S.C. 637(b)(1)(B))) and (D) Veterans Business Outreach Centers (as defined in Section 9(b)(17) of the Small Business Act, 15 U.S.C. 637(b)(17))
- 27) Small Business Concern: Has the meaning given under section 3 of the Small Business Act (15 U.S.C. 632).
- 28) Socially and Economically Disadvantaged: See13 CFR 124.103
- 29) "Spoke": Means the partner organization that is the secondary center of an activity, region, or network which offer more limited-service arrays.
- 30) Technical assistance: Counseling or training services provided to an individual and/or business in accordance with the terms of this NOFO and a Recipient's NOA.
- 31) Training: A workshop, seminar or similar activity or event which delivers a structured program of knowledge, information, or experience on a business-related subject.
- 32) Co-hosted training (collaborative) Meets the definition of "training" and further defined as an activity where each organization actively participates and contributes substantially to the training.
- 33) Online Training Online training is a structured program of knowledge, information, or experience on an entrepreneurial or business-related subject. It must be of a quality and substantive nature and must include a registration process as well as an evaluation process (e.g., 1-5-star ranking). Online training may be synchronous or asynchronous:
 - a) Synchronous A group of clients proceed through the training module(s) or program as a group.
 - b) Asynchronous A client individually proceeds through the training module(s) or program individually and is self-paced.
 - c) Total Hours of training The total number of hours the trainer spends teaching the training session.
- 34) State: Means a State of the United States, the District of Columbia, the Commonwealth of Puerto Rico, the Virgin Islands, American Samoa, the Commonwealth of the Northern Mariana Islands, and Guam, or an agency, instrumentality, or fiscal agent thereof.
- 35) Rural: A business with an address in a county the US Census Bureau has defined as greater than or equal to 30% rural will be treated as rural. More information about the Census Bureau's urban-rural classification and Classification Lookup can be found at https://www2.census.gov/geo/reference/urban-rural.html and https://www2.census.gov/geo/docs/reference/ua/County_Rural_Lookup.xlsx.
- 36) Urban: A business with an address in a county the US Census Bureau has defined as less than 30% rural will be treated as urban. More information about Census Bureau's urban-rural classification and Classification Lookup can be found at https://www.census.gov/geo/reference/urban-rural.html and https://www2.census.gov/geo/docs/reference/ua/County_Rural_Lookup.xlsx.

THE COUNTY AUDITOR'S SIGNATURE CERTIFIES THAT THIS RESOLUTION HAS BEEN FORMALLY APPROVED BY THE BOARD OF SUPERVISORS ON

DATE

SCOTT COUNTY AUDITOR

RESOLUTION

SCOTT COUNTY BOARD OF SUPERVISORS

July 22, 2021

APPROVING SCOTT COUNTY'S SUPPORT FOR AND ENDORSEMENT OF THE QUAD CITIES CHAMBER APPLICATION TO THE U.S. SMALL BUSINESS ADMINISTRATION (SBA) FOR THE COMMUNITY NAVIGATOR PILOT PROGRAM

WHEREAS, Scott County is dedicated to its small businesses and believes small businesses play a vital role in the overall health and welfare of its citizens; and

WHEREAS, the Quad Cities Chamber has been a collaborative partner and has delivered on long-term economic support to small businesses throughout Scott County and the Quad Cities area; and

WHEREAS, the Quad Cities Chamber is submitting application to the U.S. Small Business Administration (SBA) for the Community Navigator Pilot Program (Program); and

WHEREAS, the focus of the Program is to reach, and support underserved small businesses, including micro and rural businesses, with emphasis and those owned by women, veterans and socially and economically disadvantaged individuals; and

WHEREAS, the Program will strengthen outreach to underserved businesses by partnering with organizations with established relationships and experience within their communities; and

WHEREAS, the Program requires one organization to serve as the "Hub" and a minimum of six organizations to serve as the "Spokes"; and

WHEREAS, the Quad Cities Chamber will serve as the "Hub" and partner with other organizations to conduct outreach to a target audience and then follow up with connections to technical assistance resources; and

NOW, THEREFORE, BE IT RESOLVED BY THE SCOTT COUNTY BOARD OF SUPERVISORS AS FOLLOWS:

- Section 1. That the Board of Supervisors finds it in the best interests of Scott County to declare support for and endorsement of the Quad Cities Chamber application to the U.S. Small Business Administration (SBA) for the Community Navigator Pilot Program.
- Section 2. This resolution shall take effect immediately.

MEMORANDUM OF UNDERSTANDING Among United Way Quad Cities City of Davenport, City of Bettendorf, and Scott County, Iowa

THIS MEMORANDUM OF UNDERSTANDING (this "MOU" or the "Agreement") dated as of the last date written below ("Effective Date"), sets forth the policy framework for implementing the shared goal of establishing a Youth Assessment Program – Community Based Model as an effective approach to diversion and prevention and is entered into among United Way Quad Cities, City of Davenport, City of Bettendorf, and Scott County, Iowa. The City of Davenport, City of Bettendorf, and Scott County, Iowa and United Way Quad Cities are referred to collectively as the "parties".

- 1. <u>Purpose of MOU:</u> The purpose of this MOU is to establish the Youth Assessment Program-Community Model through a collaborative policy and funding approach.
- 2. <u>United Way Quad Cities, Roles and Responsibilities:</u> For the term of this Agreement, United Way Quad Cities agrees to the following:
 - A. Facilitate a request for proposal (RFP) process to identify a service provider capable of implementing a Youth Assessment Program in Scott County, lowa that closely aligns to the Assessment Center Model.
 - B. Serve as the fiscal agent for dollars pledged and remitted for the purpose of the Youth Assessment Program, with the fiscal agent services more specifically described in a separate agreement
 - C. Disburse grants and any other funds to the selected provider.
 - D. Assist with communications to the public about the status of the Youth Assessment Program.
 - E. Provide technology and support to ensure annual tracking and reporting of measurable community outcomes.
 - F. Assist in coordinating a long-term, sustainable funding strategy which may include both public and private funding partners.
 - G. Actively participate and provide representation on the Youth Assessment Program Taskforce.
- 3. <u>City of Davenport, City of Bettendorf, and Scott County, Iowa, Roles and Responsibilities:</u> For the term of this Agreement, the City of Davenport, the City of Bettendorf, and Scott County, Iowa agree to the following:
 - A. Provide a minimum of five (5) years of initial funding for the Youth Assessment Program Community Based Model as set forth in section 5.
 - B. Lead efforts in coordinating and establishing a long-term funding strategy which may include both public and private funding partners.
 - C. May provide technical assistance or technical resources for the Youth Assessment Program.
 - D. Lead Youth Assessment Program Taskforce meetings and provide representation from each individual party as set forth in section 4.
- 4. <u>Youth Assessment Program Taskforce:</u> The composition of the Youth Assessment Program Taskforce ("Taskforce") shall be set forth through mutual agreement of the parties by October 1, 2021. The Taskforce shall be advisory in nature and review the progress of the service provider.

- Funding Structure and Costs: To ensure the overall implementation of the Youth Assessment Program – Community Based Model, the parties agree to provide funding to United Way Quad Cities for services provided and to be remitted to the selected program provider.
 - A. The payment allocations from the parties shall be as follows:
 - a. City of Davenport: a one-time payment of one million and 0/100 dollars (\$1,000,000.00)
 - b. City of Bettendorf: a one-time payment of three hundred thousand and 0/100 dollars (\$300,000.00)
 - c. Scott County, Iowa: a five year total not to exceed seven hundred thousand and 0/100 dollars (\$700,000.00).
 - B. The cities of Davenport and Bettendorf will remit a lump sum payment to United Way Quad Cities on or before October 1, 2021. Payments made by Scott County, Iowa will be remitted in equal installments over a five year period.
 - C. For services rendered by United Way Quad Cities for the five year term of the Agreement, United Way Quad Cities will retain a 4.8% administrative fee on the total dollars specified in 5A for the Youth Assessment Program Community Based Model in an amount not-to-exceed ninety six thousand and 0/100 dollars (\$96,000.00).
 - D. Beginning on July 1, 2022, the parties agree to jointly explore sustainable funding models to ensure ongoing success beyond the term of the Agreement.
- 6. <u>Term of MOU:</u> The term of this MOU is for five years and will commence on July 1, 2021 ("Effective Date"). Thereafter, the Agreement may be renewed by any and all of the parties for an additional two year period. Only the parties agreeing to the extension will be obligated during such period. Any party to this Agreement may withdraw from this Agreement with ninety (90) days of written notice provided to all parties.
- 7. <u>Disposition of Assets Upon Dissolution:</u> Any net assets remaining after payment of liabilities and expenses shall be distributed on a pro rata basis in accordance with the amounts provided by each party up to the date of dissolution.
- 8. <u>Counterparts:</u> This Agreement may be executed in several counterparts, each of which shall be deemed an original. All such counterparts shall together constitute one and the same instrument.
- 9. Entire Agreement and Amendment: This Agreement contains all of the agreements, understandings, representations, conditions and warranties, and constitutes the sole and entire agreement among the parties hereto pertaining to the subject matter hereof and supersedes all prior communications or agreements, written or oral. This Agreement may not be amended or modified except by the mutual written consent of the parties.
- 10. <u>Not A Joint Venture:</u> The parties to this Agreement are not partners or joint venturers with each other and nothing herein shall be construed to make them partner or joint venturers or impose any liability as such on any of them.
- 11. <u>Signatures:</u> All parties shall execute this Agreement through signature on the following page.

Signed on behalf of City of Bettendorf:	Signed on behalf of City of Davenport:
Signature	Signature
Printed Name/Title	Printed Name/Title
Date	Date
Signed on behalf of Scott County, Iowa:	Signed on behalf of United Way Quad Cities:
Signature	Signature
Printed Name/Title	Printed Name/Title
Date	Date

THE COUNTY AUDITOR'S SIGNATURE CERTIFIES
THAT THIS RESOLUTION HAS BEEN FORMALLY
APPROVED BY THE BOARD OF SUPERVISORS ON

DATE

SCOTT COUNTY AUDITOR

R E S O L U T I O N SCOTT COUNTY BOARD OF SUPERVISORS

July 22, 2021

APPROVAL OF MEMORANDUM OF UNDERSTANDING AMONG UNITED WAY QUAD CITIES, CITY OF DAVENPORT, CITY OF BETTENDORF, AND SCOTT COUNTY, IOWA

BE IT RESOLVED BY the Scott County Board of Supervisors as follows:

- Section 1. That the Memorandum of Understanding between United Way Quad Cities, City of Davenport, City of Bettendorf, and Scott County, Iowa for implementing the shared goal of establishing a Youth Assessment Program Community Based Model as an effective approach to diversion and prevention, is hereby approved.
- Section 2. This resolution shall take effect immediately.