

INFORMATION TECHNOLOGY

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January 09, 2024

To: Mahesh Sharma, County Administrator
From: Matt Hirst, Information Technology Director
Subject: NetMotion Maintenance and Support

NetMotion software license maintenance and support is due for renewal.

Scott County utilizes NetMotion software to provide remote access via a secure Virtual Private Network (VPN) to the County data network from external networks (Internet).

The bid summary for NetMotion license maintenance and support is as follows:

<u>NetMotion (1 year 24/7 Support)</u>	<u>Total</u>
Insight	\$34,475.00

It is recommended that the Board approve the bid from Insight in the amount of \$34,475.00.

NetMotion maintenance and support contract provides Information Technology the ability to obtain the latest updates and patches to the software as well software support 24x7. The result is a more functional and dependable computing environment.

Budget dollars are available in the Information Technology Department operational budget to fund the costs of this contract.

Notes:

- NetMotion license maintenance and support costs were \$30,793 in FY'23 for a one (1) year agreement.
- Scott County licenses 350 NetMotion VPN connections.
- Multi-year agreements were evaluated and while offering some savings (2.5% per year), a single year contract is recommended in order to address merging Medic NetMotion licenses in the upcoming year.

THE COUNTY AUDITOR'S SIGNATURE CERTIFIES
THAT THIS RESOLUTION HAS BEEN FORMALLY
APPROVED BY THE BOARD OF SUPERVISORS ON

DATE

SCOTT COUNTY AUDITOR

R E S O L U T I O N

SCOTT COUNTY BOARD OF SUPERVISORS

January 18, 2024

APPROVING PURCHASE OF NETMOTION MAINTENANCE AND SUPPORT

BE IT RESOLVED BY the Scott County Board of Supervisors as follows:

Section 1. The purchase of NetMotion maintenance and support from Insight in the amount of \$34,475 is hereby approved.

Section 2. This resolution shall take effect immediately.