

# 2011

## Fiscal Year Annual Report



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# Note from the Director



Fiscal Year 2011 was a year of change for Scott County Health Department (SCHD). The retirement of former director Larry Barker, the change of elected leaders locally, in the state legislature and Governor's mansion, and the economic challenges faced by our community, state, and nation refocused the Department how best to protect and promote the public health and prevent disease in our community.

The Scott County Health Department partnered with county leaders, our partners in providing health services, and representatives from the community to produce the 2011 Community Health Needs Assessment and Health Improvement Plan. Focus groups of participants identified health needs in the community, discussed their importance, and selected mental health and healthy communities to be addressed in the Health Improvement Plan. It is important to note that the Health Improvement Plan is the community's plan. Over the five year term of the plan, SCHD will work with partners in the community to address these issues.

During the marathon 2011 legislative session, many programs that provide resources to Scott County Health Department had funding reduced, and some were in jeopardy of being eliminated. This made it necessary to anticipate changes in contracts with partners to ensure continuity of services provided in the community, and delays while awaiting advice regarding funding levels.

This report offers you an opportunity to see what we have been doing during the past year. I encourage you to also visit our website at [www.scottcountyiowa.com/health](http://www.scottcountyiowa.com/health) to learn more about the Department and the services we provide. On behalf of the Scott County Health Department, I would like to thank you for your support.

Sincerely,  
Edward Rivers, Director

# Scott County Board of Health



*(from left to right) Dr. Gregory Garvin; Dr. Ann O'Donnell; Denise Coiner, MS, RTR; Dr. Kathy Hanson; and Dr. K.M. Wilcke*

The Scott County Board of Health (BOH) consists of five members of the community who were appointed by the Board of Supervisors. The BOH is responsible for safeguarding the community's health and has jurisdiction over public health matters in Scott County. The Scott County Health Department is responsible to the Scott County BOH to carry out this important work. The BOH meets on the third Thursday of the month at noon in the Scott County Administrative Center's first floor boardroom. The public is invited to attend these meetings.

## In Memoriam

The Scott County Health Department was saddened this past year with the death of two dedicated Board of Health members, Kenneth Keppy, D.V.M and Charlotte Mohr. Dr. Keppy shared his leadership skills and his expertise in animal science with the Board from January 1983 until August 2011. Charlotte Mohr was committed to addressing the public health needs of the community while serving on the Board of Health from 1988-2003, at which time she retired.

The Scott County Health Department expresses its sincere appreciation of the time both Dr. Keppy and Mrs. Mohr served to meet the public health needs of Scott County.

## Mission

The Scott County Health Department is committed to promoting, protecting and preserving the health of the community by providing leadership and direction as advocates for the individual, the family, the community and the environment we serve.

## Vision

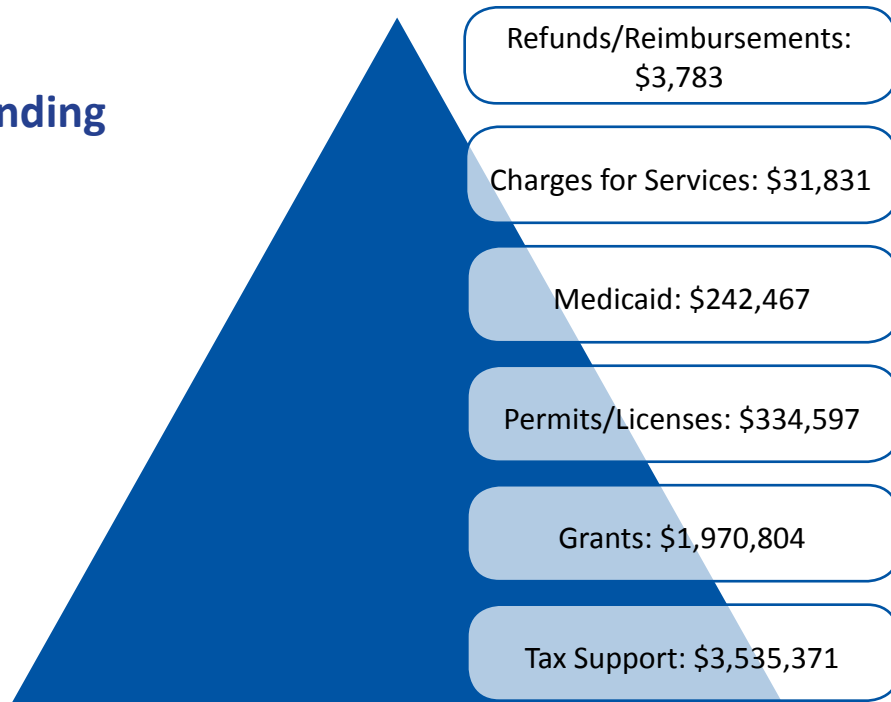
As recognized and respected leaders in serving and protecting our citizens, we at the Scott County Health Department are committed to a safer, healthier community and environment. In doing so, we provide a multitude of services with Professionalism, Responsiveness, Involvement, Dedication, and Excellence.



Total Fiscal Year 2011 Budget: \$6,118,854

## Fiscal Year 2011 Budget

### Funding



### Expenditures



Community Relations, Information, and Planning Services	\$2,019,943
Correctional Health	\$1,139,958
Clinical Services	\$910,929
Environmental Health	\$764,210
Administration	\$637,541
EMS/Bioterrorism	\$330,522
Medical Examiner	\$315,751

# Year In Review

## FISCAL YEAR 2011

### Administration

The Scott County Health Department's Administrative team:

- Provides leadership, direction and vision
- Manages Department operations
- Monitors contracts, subcontracts and agreements
- Conducts quality improvement activities
- Ensures a competent public health workforce
- Conducts organizational strategic planning
- Provides budget oversight and financial management

**Program Evaluations Completed: 3**  
**Customer Satisfaction Surveys: 3**



### Budgeting for Outcomes

The Scott County Health Department transitioned to budgeting for outcomes this past year. Budgeting for outcomes emphasizes accountability, innovation, and partnerships focusing on results and priorities, and not on costs alone. This approach will help our Health Department become one that works better and is cost effective.

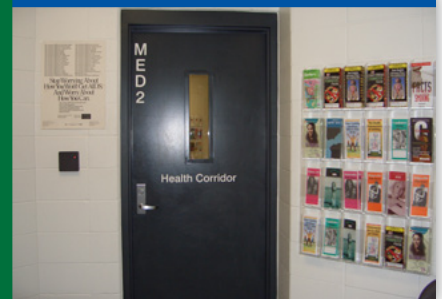
### Correctional Health

Correctional Health Services staff deliver the following services to inmates in the custody of the Scott County Jail:

- Disease management and medication administration
- Sexually transmitted disease, HIV, and tuberculosis testing
- Emergency medical and dental services



**Number of Inmates Served Within the Jail: 12,618**



## Community Relations, Information, and Planning Services

The Community Relations, Information, and Planning Services Area is responsible for:

- Public health education and promotion
- Community partnership mobilization
- Community health needs assessment and improvement planning
- Community health data monitoring
- Care For Kids and I-Smile™ medical & dental home initiatives
- Linking the community to public health resources



*Community, Relations, Information, and Planning Services staff with a transportation provider utilized by the Care for Kids and I-Smile Programs.*

**Community Education Provided: 93**  
**Service Provider Education Provided: 62**  
**Number of Media Requests: 99**

### Partnership for Dental Services for Children

The Scott County Health Department is pleased that Community Health Care, Inc. is now providing dental screenings and fluoride varnish treatments to children at Scott County WIC clinics. Community Health Care became interested in providing these services after learning of the surveillance and pilot project at WIC by Scott County Health Department's I-Smile™ program in 2010.

### I-Smile™ Volunteer Dental Hygienists

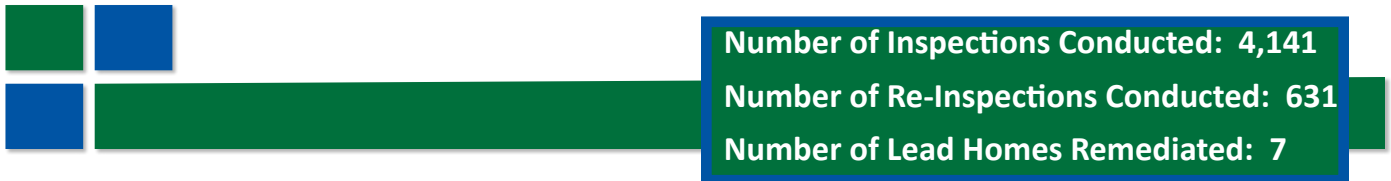
Volunteer dental hygienists in Scott County provided school dental screenings to more than 650 children in 5 Scott County high schools. I-Smile™ provided supplies, facilitated communications, and scheduled screening dates with the schools. Their efforts are reflected in school dental audit scores, improving compliance from 75 percent in 2010 to 90 percent in 2011.



## Environmental Health Services

The Environmental Health Services staff provide a variety of services to the public, including:

- Food service inspection
- Swimming pool & spa inspection
- Water well testing
- Lead poisoning investigation
- Real estate “time of transfer” inspection of septic systems
- Subdivision review
- Tanning and tattoo parlor inspection
- Waste hauler inspections
- Private sewage disposal system regulation
- Public health nuisance complaint investigation



### Online Payment Pilot Project

In January 2011, the Scott County Health Department partnered with the Scott County Information Technology Department to pilot a new customer service so that homeowners with sand filter septic systems could pay their annual operational permit fees online. This pilot project enabled the Health Department to test the online payment system for general use. The success and lessons learned from this initial effort has lead to a county online payment policy and will enable the Health Department to expand this convenient payment system for other services provided.

## Clinical Services

The Clinical Services staff provide a variety of services to the community, including:

- Communicable disease control
- STD/HIV counseling, testing, treatment and referral
- Childhood immunizations
- Non-public school nursing
- Childhood lead poisoning case management
- Healthy Child Care Iowa Child Care Nurse Consultant
- Employee health education
- Rabies risk assessment
- Peri-natal Hepatitis B case management
- Foodborne illness investigation

### Electronic Charting System

In FY11, the Scott County Health Department’s Clinical Services area began piloting a new electronic charting system called the STD Electronic Charting System (SECS). SECS is used for clients seen in the Sexually Transmitted Disease (STD) clinic, and allows charting of exams, testing, and treatments provided at the clinic. The system also allows users to create statistical reports detailing, for example, how many clients are seen in STD clinic, or how many clients have tested positive for a STD. SECS is expected to be fully implemented by February of 2012. Full implementation of this system will allow the STD clinic to go paperless, and further help Scott County to go “green”.

**Number of Communicable Diseases Reported: 3,926**

**Number of Clients Provided HIV Services: 284**

**Number of Clients Provided STD Services: 1,602**

**Number of Clients Provided with Immunizations: 1,344**

**Number of Clients Provided a Lead Screening: 3,882**

**Number of Public/Non-Public Schools Audited: 62**

**Number of Licensed Daycare/Preschools Audited: 88**

## Public Health Safety

The Public Health Safety staff is committed to the safety and health of Scott County residents through:

- Emergency medical services inspection & licensing
- Medical Examiner services
- Emergency preparedness, planning and response
- Internal safety management
- Intentional and unintentional injury prevention
- Evaluation of the provision of emergency medical services in partnership with the Emergency Medical Services Medical Director

**Number of Emergency Medical Transports: 28,728**

**Number of Death Cases Requiring Medical Examiner Services by Iowa Code: 216**

## Scott Emergency Communications Center



The Public Health Safety service area continually works to improve risk communications both internally and with our community partners. In accordance, the Scott Emergency Communications Center (SECC) was created in 2008 to consolidate three public jurisdiction's dispatch centers (Bettendorf, Davenport and Scott County) and one nonprofit center (MEDIC EMS Ambulance). The consolidated center was in full operation in May 2011, and is motivated to provide a more reliable 911 dispatching and recordkeeping service. Also housed in this state-of-the-art center is the Emergency Operations Center and Joint Information Center. The centers will be utilized for exercises to enhance the county's preparedness efforts, and for future emergencies.

## Flooding

This past year, Scott County experienced extensive flooding along the Mississippi River. The county distributed 2,000 sand bags, 120 gallons of bottled water, 60 gallons of bleach, 37 home clean-up kits provided by the Salvation Army, and sampled the drinking water wells of approximately 25 affected residents. In addition, the Health Department, along with Scott County Conservation, Scott County Secondary Roads, and Scott County Facility Support Services, conducted flood debris clean-up for all affected areas.



# Scott County Health Department IN ACTION

## CDC Director Visits Scott County

In August 2010, the Scott County Health Department had the honor of hosting a visit from Dr. Thomas Frieden, Director for the Centers for Disease Control and Prevention (CDC), and Tom Newton, former Director of the Iowa Department of Public Health. Directors Frieden and Newton toured the Scott County Health Department facilities and discussed how local health and CDC health priorities align. Director Frieden applauded Iowa's recent successes in curbing tobacco use and its high vaccination rates among healthcare and noted the important role prevention and public health play in a variety of health issues. Prior to taking the top leadership position at the CDC in 2009, Director Frieden was Commissioner of the New York City Health Department.



## CHNA & HIP

Determining the health needs and priorities in a community is a core function of public health. In FY11, the SCHD completed the process of looking at the health of Scott County, called a Community Needs Assessment and Health Improvement Plan (CHNA-HIP). The CHNA-HIP is the process for identifying important health needs and discussing strategies for improvement. Efforts throughout the year included steering committee discussions, focus group activities, statistical research, and a community survey. The result is a plan that outlines our community goals and the strategies that will help us to achieve them. The plan can be found at <http://www.scottcountyiowa.com/health/assessments.php>.



## Crib Recall

During this fiscal year, the Scott County Child Care Nurse Consultant partnered with Scott County Kids to assist area child care centers in replacing drop-side cribs in response to a December 2010 United States Consumer Product Safety Commission ruling that banned their manufacture, sale, and resale. By assisting in the replacement of drop-side cribs, the Scott County Health Department and Scott County Kids alleviated potential financial burdens that could have posed barriers to ensuring infants in child care in Scott County have a safe place to sleep. Crib drop-off and pick-up sites were coordinated by the Child Care Nurse Consultant to ensure recalled cribs were properly disposed, eliminating the risk that the recalled cribs would pose safety hazards for children in the future. To assure safe sleeping environments for children in the care of a home-based provider, pack-n-plays were also collected for disposal. Portable cribs were distributed to these providers to replace the pack-n-plays.

## Staff Recognition



**Larry Linnenbrink**, Environmental Health Coordinator, received a distinguished service award at the Iowa Environmental Health Association conference in October 2010. He was recognized for his years of service with the Association, including holding the position of President in 1977. The Association thanked him for his hard work on various committees related to Iowa Administrative Codes including water well, private sewage system, as well as his service on the modernization committee.

**Eric Bradley**, Environmental Health Specialist, was the 2011 recipient of the Harry Grant Award. This award is given to individuals who exemplified superior lifetime performance in environmental health. Through his work as President of the Iowa Environmental Health Association, the legislative committee, and through his leadership in environmental health in Scott County, Eric has gone above and beyond expectations.

