



## Scott County Health Department

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### Director's Report to the Board of Health October 13, 2023

#### Director's Attended Meetings –

- Birthing Inmates Discussion with Iowa Health and Human Services (HHS) & Scott County Jail
- HHS Center for Acute Disease Epidemiology Site Visit
- Employee Health Program Discussion-MEDIC EMS, Scott County Human Resources, Scott County Information Technology
- EMS System Standards/Advisory Group with Scott County Administration, MEDIC EMS of Scott County, MEDIC EMS, and Dr. Vermeer
- Erika Gunn, Humane Society of Scott County
- HHS Public Health Infrastructure Grant Overview
- Jason Fuller, Public Consulting Group
- Live Lead Free Quad Cities
- Local Public Health Administrators
- MEDIC EMS of Scott County Transition Team (3)
- Physician's Advisory Board
- Scott County High Utilizer Review Team
- Scott County Mental Health Task Force
- Service Area 5 Healthcare Coalition

#### Recognition of years of service with the department:

Jodi Jorgensen, Community Dental Consultant	1 year	October 3 <sup>rd</sup>
Krishna Marmé, Community Tobacco Consultant	1 year	October 31 <sup>st</sup>
Roma Taylor, Per Diem Nurse	2 years	October 20 <sup>th</sup>
Jane Morehouse, Per Diem Nurse	3 years	October 1 <sup>st</sup>
Monica Nickels, Laboratory Technician	5 years	October 22 <sup>nd</sup>
Katie DeLaRosa, Disease Intervention Specialist	7 years	October 3 <sup>rd</sup>
Carole Ferch, Community Dental Consultant	7 years	October 31 <sup>st</sup>
Michelle Fitzjarrell, Senior Office Assistant	10 years	October 28 <sup>th</sup>
Brenda Schwarz, Senior Administrative Assistant	15 years	October 20 <sup>th</sup>
Tammy Loussaert, Environmental Health Specialist	33 years	October 1 <sup>st</sup>

Community Recognition: Stuart Scott, Metrocom NAACP of Davenport Health Image Award

#### Departure from the department:

Hayley Sweeney, Office Assistant September 29, 2023

## **Assessment**

*Assess and monitor population health status, factors that influence health, and community needs and assets*

### Community Health Assessment Steering Committee

Staff attended the Community Health Assessment (CHA) Steering Committee meeting. The group received an update on the West End Project being conducted in Rock Island by the Martin Luther King Community Center. Staff have invited representatives with the Martin Luther King Community Center to be a part of the Access to Care Workgroup being formed as part of the Community Health Improvement Plan (CHIP) efforts in Scott and Rock Island counties. The Steering Committee started discussing planning for the 2024 Community Health Assessment by reviewing the proposal from Professional Research Consultants (PRC). The assessment would cover the same three counties (Scott, Rock Island, and Muscatine) as the previous two assessments and be composed of a mix of surveys and secondary data.

*Investigate, diagnose, and address health problems and hazards affecting the population*

### Communicable Disease Program

A total of 14 communicable diseases were reported during September. They included five cases of campylobacteriosis, two cases each of hepatitis C and hepatitis B, one e. Coli infection, and one case each of hepatitis A, Lyme Disease, rubella, and mumps.

### Rabies Risk Assessments

In September, 41 individuals required rabies risk assessments after exposures to 23 dogs, 11 cats, and two bats. One bat exposed six people, all of whom started the rabies vaccine. Overall, 12 victims were recommended for rabies prevention treatment for high-risk exposures or bites above the shoulders and seven victims started the treatment.

### Childhood Lead Poisoning Prevention Program

In September, there were eight children receiving individual lead case management. Of those, four had a blood level less than 15 ug/dL, two had a blood lead level between 15-19 ug/dL, and two had a blood lead level between 20-44 ug/dL. Five children with an initial blood lead level between 10-14 ug/dL received supportive services (visual inspections, education over the telephone, appointment reminders) for lead poisoning during the month. Of those, four had a blood lead level between 10-14 ug/dL and one had a blood lead level less than 10 ug/dL. These children receive public health nursing support until two consecutive blood lead levels equal to or below 3.5 ug/dL are obtained.

Twelve children attending the department's immunization clinic accepted lead testing services during their visit during the month of September. Four children were under three years of age and eight were age three and older. No children accepted testing services at WIC. There were no new positives identified during this effort.

Staff conducted a lead clearance inspection at a vacant property in Davenport. Samples were analyzed at the State Hygienic Laboratory and all, but one sample, passed clearance. Staff are working with the certified contractor to schedule a follow-up sampling of the property once additional cleaning has been performed.

#### Sexually Transmitted Disease Program

Sixty-nine individuals received sexually transmitted infection (clinic) services during September. Nine clients tested positive for chlamydia, four clients tested positive for gonorrhea, and one client tested positive for syphilis at the Health Department's sexual health clinic. In total, 83 cases of chlamydia, 38 cases of gonorrhea, and five cases of syphilis were reported in Scott County during the month. There were 19 additional syphilis results that were investigated and determined to be out of jurisdiction, not identified as a case, or had a pending case. These cases were closed, referred, or remained open pending additional results.

#### **Policy Development**

*Communicate effectively to inform and educate people about health factors that influence it, and how to improve it*

#### Community Preparedness Education Offered

Preparedness staff presented *When Disaster Strikes, Being Prepared is Key* at the Davenport Public Library-Eastern. The presentation included the importance of preparing for a disaster or emergency, how to build a disaster kit, and which community organizations have helpful resources for disaster preparedness and safety.

Preparedness staff participated in the first annual *Be Ready QC: Emergency Resource Fair*, a family-friendly event focused on educating the public on emergency and disaster preparedness. The fair included a father/daughter duo who spoke on the topic of Active Shooter, from a survivor and responder perspective. The American Red Cross offered a children's preparedness education program, *Pillowcase Project*, and the National Weather Service-Quad Cities provided a presentation. Local community partners provided Stop the Bleed and Hands-Only CPR and AED Awareness Training, and the Eldridge Police Department provided a simulation of de-escalation tactics compared to use of force in community settings. There were 26 informational booths and two food trucks in attendance. The event was attended by 110 individuals and positive feedback was received.

The Quad Cities HEARTSafe Coalition (QCHC) provided a free 30-minute Hands-Only CPR training at The Suites of Bettendorf: A Vintage Cooperative Community, Vera French Employee Well-Being Fair, Hispanic Chamber & Project Now Block Party, City of McCausland, and Safer Foundation. More than 264 people learned the two important steps to Hands-Only CPR and each organization received a free American Heart Association Family & Friends Anytime kit with a DVD and mini rescue Annie.

#### Food Rescue Partnership Collaborates on Sustainability Week Event

The Food Rescue Partnership collaborated with St. Ambrose University (SAU) and Food Rescue U.S. to host a movie night during sustainability week on campus. More than 25 students, staff,

and faculty attended the free movie night focused on *Just Eat It! A Food Waste Story* to learn about the Food Rescue Partnership and Food Rescue U.S. A SAU professor facilitated a conversation following the film about practical tips for attendees to reduce food waste.

#### COVID-19 Education Provided at Edgewater on Third

Staff provided education to 20 residents living at Edgewater on Third, a community dedicated to individuals aged 62 and above, including those with disabilities. The presentation covered comprehensive COVID-19 information on recognizing signs and symptoms, proactive prevention measures, and the most up-to-date recommendations concerning COVID-19 vaccinations.

#### ServSafe Education Offered

The Food Team taught a 15-hour ServSafe Food Manager course to 28 food service employees during September. The course discusses best practices in safe food handling and preventing foodborne illness. Staff use curriculum, anecdotes, and visual presentations during the course. There was an 85% passing rate for those in attendance on the certification exam.

#### Child Care Provider Resource Fair

Staff hosted a vendor booth at Care4Kids, an event for Iowa child care providers to learn about resources, insurance, and increasing revenue. Health and safety items and program information were shared with attendees.

#### Community Baby Shower

Staff coordinated and attended the Community Baby Shower, hosting a vendor booth. This event allowed the community to connect with community resources they may not know were available and many prizes were given away to people in the community. Scott County Kids worked with staff on the planning for this event.

*Strengthen, support, and mobilize communities, and partnerships to improve health*

#### Quad Cities Substance Abuse Prevention Coalition

Staff attended the Quad Cities Substance Abuse Prevention Coalition meeting to share information about the progress of the opioid settlement funds strategic planning process. At the meeting, staff answered questions from the coalition and connected with representatives from Destination Recovery Homes to set up additional time to discuss their properties for individuals who are in recovery from substance abuse. As part of the needs assessment being conducted, a focus group will be held with clients and staff during October.

#### Discussion of Increasing Use of Preschool and Child Care Scholarship Programs

Staff attended a meeting hosted by Scott County Kids Early Childhood Iowa (ECI) to discuss ways to engage more child care programs and families in the preschool and child care scholarship programs funded by their agency. This income-based program assists with preschool costs for children ages three to five, who live in Scott County, and attend an approved center or school. To be approved as a school/center, the location must meet Iowa Quality Preschool Program Standards and/or be accredited by the National Association for the Education of Young Children.

### Information Sharing with Cedar County ECI

Staff attended the Cedar County ECI Board meeting to learn more about early childhood happenings in Cedar County and had the opportunity to briefly share I-Smile™ program updates from the summer.

### Healthy Pregnancy Coalition

The Healthy Pregnancy Coalition met to continue discussion on improving maternal and infant health outcomes in the Quad Cities. The group reviewed survey results for a mission, vision, and goals for the group. Much discussion centered on the need to reach teen parents with healthy pregnancy messaging in both Iowa and Illinois communities. Coalition members will contact school district staff to explore opportunities for ongoing education and support services for students.

*Create, champion, and implement policies, plans, and laws that impact health*

### CHANGE Tool Assessments and Reassessments

Staff met with QCR Holdings and American Industrial Door Company to discuss workplace wellness and complete the Community Health Assessment and Group Evaluation (CHANGE) Tool assessment. Follow-up will occur with both workplaces to provide technical assistance to implement policy and environmental recommendations to improve workplace wellness.

Staff met with the City of LeClaire to complete the CHANGE Tool reassessment. Over the course of the last year, the City of LeClaire adopted a comprehensive master plan, acquired land near Huckleberry Park to expand community recreation and greenspaces, installed and established plans to fill in sidewalk gaps, welcomed a grocery store, provided Quitline Iowa materials, installed doors at City Hall and Library that meet Americans with Disabilities Act standards, and joined a community coalition to support wellness.

Ascentra Credit Union met with staff to complete the workplace CHANGE Tool reassessment. During the last year, Ascentra Credit Union established a group of staff who participate in race events together, tinted the fitness room window for additional privacy, provided Quitline Iowa materials to staff and clients, and offered personal assistance services for a variety of chronic disease self-management programs.

### Immunization Audits

Staff have started to conduct the K-12 immunization audits in Scott County. The audit reports will be submitted to Iowa HHS by October 27, 2023. In addition, staff continue to meet with childcare center staff to review their immunization records. During these visits, if the center has complete immunization records, the immunization audit form is completed. Childcare immunization record audits are due to Iowa HHS in January 2024.

*Utilize legal and regulatory actions designed to improve and protect the public's health*

Founded Food Service Complaints

<b>Facility</b>	<b>Reason</b>	<b>Complaint Status</b>
La Finca, West 2 <sup>nd</sup> Street, Davenport	Pet Control	Resolved

Food Service Program Closures

<b>Facility</b>	<b>Reason</b>	<b>Status</b>
State Food Mart, State Street, Bettendorf	Operating without a Valid Retail Food Service Establishment License	Resolved

Temporary Events

<b>Event</b>	<b>Number of Inspections</b>	<b>Status</b>
Mississippi Valley Blues Fest	1 temporary	Violations corrected on site
Freight House Farmer's Market	12 temporaries and 2 mobiles	Violations corrected on site

Swimming Pool/Spa Program

Two pool facilities, Davenport Days Inn and Sure Stay by Best Western, each with two consecutive unsafe bacteria sample reports, failed to notify the Health Department. The testing lab informed the department of these occurrences. When staff contacted the facilities, one of them had closed the pool as is required. The other one, Davenport Days Inn, did not. Upon subsequent inspection it was discovered that the chemical monitoring equipment was not working properly. Immediately following the inspection, the chemical monitoring equipment was repaired by a pool service technician and the pool was reopened.

A water sample from the Senior Star at Elmore Place swimming pool tested unsafe. This occurred during a time when the facility was waiting for a new chemical monitoring system to be installed. Initially staff advised against allowing bathers in the pool until the new equipment was installed and operating properly. The facility proposed using the pool on a very limited basis – one hour per day Monday through Friday for residents' exercise. This was allowed only with the understanding that the pool chemistry would be closely monitored. The facility agreed to have the Certified Pool Operator test before and after being used each day and to close if the chemistry was out of the acceptable range. Although the records showed no out of range values, a sample of the water tested unsafe. The facility then closed the pool. A second water sample has tested safe; however, the facility manager is keeping the pool closed until the new equipment is installed and operating properly.

Swimming Pool/Spa Closures

<b>Facility</b>	<b>Reason</b>	<b>Status</b>
Days Inn & Suites by Wyndham, East Kimberly Road, Davenport	Two unsafe bacteria tests and malfunctioning controller	Resolved

## **Assurance**

*Assure an effective system that enables access to the individual services and care needed to be healthy*

### MEDIC EMS of Scott County

On September 28<sup>th</sup>, the Board of Supervisors (BOS) and the MEDIC EMS Board signed the Memorandum of Understanding which sets forth the County's desire to assume assets and operations of MEDIC EMS as of January 1, 2024. MEDIC EMS employees will become Scott County employees at that time. The BOS also heard a presentation recommending that the Dispatch Division of MEDIC EMS remain with MEDIC EMS of Scott County as part of the transition, becoming Scott County employees rather than aligning the division with the Scott Emergency Communications Center (SECC). While a consolidation may occur in the future, in the short term the committee identified steps to improve efficiency in service, but felt it was in the best interest of the community to have the two entities remain separate at this time.

Department work continues to support the transition. A preliminary license has been received from the state of Iowa and the Illinois application is under review. Medicare and Medicaid applications are being completed and a variety of contracts/agreements are being drafted. Through its board of directors' structure, MEDIC EMS has had the benefit of input and updates from a variety of entities involved in emergency response. The county has a desire to continue this and is discussing the formation of an EMS System Advisory Group. This group is one of the minimum standards identified in the Iowa EMS System Standards. Preliminary discussions regarding the formation of the group are underway; included in these discussions is how the current Physician's Advisory Board may align with this group (merge, subcommittee, separate).

### Department Approved as a Provider for Bridge Access Program

The United States Department of Health and Human Services and Centers for Disease Control (CDC) and Prevention launched the Bridge Access Program (BAP) that allows eligible providers to administer COVID-19 vaccines at no cost for individuals 19 years and older who are uninsured and underinsured. Eligible providers include local public health agencies, federally qualified health centers/community health centers, and tribal health centers/clinics. The CDC also negotiated contracts with CVS, Walgreens, and eTrueNorth to provide pharmacy-based vaccination services to eligible adults in low-access areas of low vaccination coverage. The program is expected to end after December 2024. The department will also provide COVID-19 vaccine through the Vaccine for Children Program for eligible children six months through 18 years old.

### Dental Training and Assessments Provided

Staff presented on Cavity Free Iowa and trained medical providers at the UnityPoint Health clinic in Tipton on how to perform dental screenings and apply fluoride varnish for caries prevention. As the number of dental providers declines in the state, there is a need for other health care providers to assist with prevention and screening efforts.

Dental services were provided to several early childhood locations in Clinton in the month of September. Children at the Wee School for Little People, St. Joseph's Preschool, and two YWCA child care centers received dental screenings, fluoride varnish treatments, and group education.

Staff provided dental screenings and dental care coordination services at the Veteran's Resources and Service event hosted at the National Guard location in Davenport. Participants were very receptive to the assistance, and more than 400 veterans received services over the course of two days.

*Build and support a diverse and skilled public health workforce*

United States Conference on HIV and AIDS

Staff attended the United States Conference on HIV and AIDS, *A Love Letter to Black Women*. The theme emphasized how vital Black women are to the HIV movement, society, and the nation. The conference honored Black women by sharing their stories, honoring those who lost their lives to HIV, and showcasing the current leaders on the frontlines of the HIV epidemic.

The workshop presentations were geared towards several tracks that included Black women and HIV, racism and race, best practices in telehealth, biomedical HIV prevention, Ending the HIV Epidemic Initiative, stigma and prioritizing people living with HIV, public policy, a track "en Español", trauma-informed care/mental health, and treatment and research.

The conference featured over 70 vendors (i.e., community-based organizations, pharmaceutical companies, HIV testing products, capacity building, condom companies), poster presentations, and three-hour sessions offering in-depth exploration and discussion of current HIV-related issues. The keynote speakers for the plenary sessions were dynamic. They included Congresswomen Maxine Waters, Actress Sheryl Lee Ralph, Food and Drug Administration Chief Scientist Namandje Bumpus, Morgan State Choir, and gospel singer Yolanda Adams.

Family Health Book Club

The Family Health Service area and other staff assisting with Family Health programs completed a book club on the book, *I Take My Coffee Black*, by Tyler Merrit. Staff reviewed questions in the back of the book to generate discussion and learn about the experience of being African American/Black in America. The book club was utilized as diversity, equity, and inclusion training associated with the Child and Adolescent Health grant. Staff found the book club readings and discussions a helpful way to tackle what are sometimes difficult discussions.

*Improve and innovate public health functions through ongoing evaluation, research, and continuous quality improvement*

Inter-Rater Reliability Visit

Staff successfully completed an inter-rater reliability visit at a childcare center using the Health and Safety Checklist with Heidi Hotvedt, Child Care Nurse Consultant Healthy Child Care Iowa Coordinator. This checklist is used in Iowa's childcare quality rating improvement system, Iowa Quality for Kids (IQ4K®).



## *Build and maintain a strong organization infrastructure for public health*

### **Department Infrastructure Teams**

#### *Quality Improvement Council*

The Quality Improvement (QI) Council reviewed the results of the QI Engagement Survey. The survey received 39 responses, with six individuals expressing concerns about engaging in QI. The respondents indicated interest in QI 101 and QI tool training opportunities. The Council is preparing for the November All Staff meeting where they will share an overview of the QI Workplan plus provide education on a QI tool. The Council selected the Five Whys tool for this educational session. The Council also reviewed the plan for Customer Satisfaction Surveys for the year.

#### *Health Equity Committee*

The committee hosted staff training on health equity during the month of September. The first training included LGBTQ+, hosted by One Iowa; the training highlighted language usage, being open about the use of screening questions, and being more LGBTQ-inclusive when communicating. The training provided actionable steps that can be taken to better serve clients. The second training was Module 1 of a 3-part series from the University of Wisconsin that introduces individuals to health equity. The Committee hosted a morning and an afternoon small group training session for Module 1 which involved viewing the module together and then participating in related discussion questions facilitated by a Health Equity Committee member. A feedback survey will be developed to determine the effectiveness of this type of activity.

#### *Health Promotion Team*

The Health Promotion Team compiled a draft of the FY23 Annual Report, with plans to finalize and distribute this fall. The team set up a theme in Qualtrics to tie with the department's Branding Strategy so that a logo will appear on all surveys created within Qualtrics for a uniform look with branded colors. Preparation is underway to present the Branding Strategy at the October All Staff meeting. The team is monitoring the COVID vaccine situation and will promote it on social media and other locations as needed.

#### *Legislative Committee*

Members of the Legislative Committee participated in two webinars regarding policy sponsored by the American Public Health Association. The first was related to finding commonalities and solutions when working with decision makers and the second was related to including equity in public health advocacy. The Committee is in the initial stages of developing a packet to send to elected officials prior to the 2024 legislative session.

#### *Workforce Development Committee*

A subcommittee of the Workforce Development Committee completed the Public Health Workforce Calculator, a tool designed to assist local health departments plan for staffing needed to provide Foundational Public Health Services. The calculator was developed through a partnership between the de Beaumont Foundation, Public Health National Center for Innovations at the Public Health Accreditation Board (PHAB), University of Minnesota School of

Public Health Center for Public Health Systems, and the Centers for Disease Control and Prevention's Center for State, Tribal, Local, and Territorial Support. A discussion of the results will be included in the department's Workforce Development Plan, a PHAB required element.

#### *Workplace Culture Committee*

The Workplace Culture Committee included Kelley Grevas, Scott County Human Resources, in its most recent meeting to share resources and identify joint areas of training and education need. The Committee reviewed results from the evaluations completed by staff regarding the All Staff training day held in August and sorted information obtained at the meeting regarding "What makes a great day at work" and "What gets in the way of your joy at work" into common themes for additional follow-up.

#### **Meetings Attended by Staff**

Access to Care Planning Group (2)  
American Industrial Door Company  
America's Regional Message Targeting for HIV  
Ascentra Credit Union  
Be Ready QC Emergency Resource Fair Meeting (2)  
Bettendorf Wellness Committee  
Bi-State Regional Trails Committee  
Brian Kramer, Hill Top Campus Director  
Cedar ECI  
City of LeClaire  
Community Health Assessment Steering Committee  
Food Rescue Partnership  
Iowa HHS Doulas  
Iowa HHS Maternal Health Contractors  
Isle of Capri  
Live Lead Free Quad Cities  
Mike Beane, Eastern Iowa Community Colleges  
Opioid Settlement Core Team (2)  
Physical Activity Policy Research and Evaluation Network (PAPREN) Transportation  
PAPREN Workplace  
QCR Holdings  
Quad Cities CMS Disaster Planning Committee  
Quad Cities Breastfeeding Taskforce  
Quad Cities HEARTSafe Coalition  
Quad Cities Substance Abuse Prevention Coalition  
Quad City Emergency Planning Committee  
Quad City Housing Council Meeting  
Quad City Regional Disaster Conference Planning Committee  
River Way Steering Committee  
Russell  
Samantha Wright, Palomares Social Justice Center  
Scott County Kids School Health  
Service Area 5 Communication Sub-Committee

Service Area 5 Healthcare Coalition  
Trisha Dyal, Rock Island County Health Department  
YMCA IMV Child Care and Family Services Board  
Zero Suicide Initiative Implementation

Attachment 1: Reports from our database on education the department provided to the community, education the department provided to service providers, media inquiries and press releases/conferences



**Education provided between September 1, 2023 and September 30, 2023**

<b>Education To:</b>	<b>Presentation Date</b>	<b>Total Audience</b>	<b>Requesting Organization</b>	<b>Description</b>
<i>Community</i>				
	9/6/2023	30	SCHD	Food Rescue Partnership at ServSafe
	9/12/2023	30	The Suites of Bettendorf	Hands-Only CPR
	9/19/2023	103	North Scott High School	Tobacco and Vaping Cessation
	9/23/2023	30	Care4Kids	I-Smile and Child Care Nurse Consultant Resources
	9/27/2023	7	Safer Foundation	Hands-Only CPR
	9/27/2023	2	Davenport Public Library	Individual/Family Preparedness Planning

<b><i>Education To:</i></b>	<b><i>Presentation Date</i></b>	<b><i>Total Audience</i></b>	<b><i>Requesting Organization</i></b>	<b><i>Description</i></b>
	9/27/2023	480	Wood Intermediate	Tobacco and Vaping Cessation
	9/28/2023	26	St. Ambrose University	Food Rescue Partnership
<i>Service Providers</i>				
	9/7/2023	22	Genesis	Non-Ventilator Hospital Acquired Pneumonia Prevention through Oral Care
	9/12/2023	1	Genesis Family Medicine Residency Program	SCHD Overview
	9/20/2023	19	Genesis Hospital	Non-Ventilator Hospital Acquired Pneumonia Prevention through Oral Care



***Media Inquiries between September 1, 2023 and September 30, 2023***

<b><i>Request Date</i></b>	<b><i>Nature of Request</i></b>	<b><i>Request From</i></b>	<b><i>Newspaper</i></b>	<b><i>Radio</i></b>	<b><i>Television</i></b>
9/19/2023	COVID-19	Television			WQAD-TV8
9/19/2023	Other	Television			KWQC-TV6
9/26/2023	COVID-19	Television			WHBF-TV4