



## Scott County Health Department

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### SCOTT COUNTY BOARD OF HEALTH

April 19, 2018

### MEETING MINUTES

12:00 p.m.

Meeting Held at: Scott County Administrative Center  
600 West 4<sup>th</sup> Street – 1<sup>st</sup> Floor Board Room  
Davenport, Iowa 52801

The meeting was called to order by Mrs. Coiner, Chair of the Scott County Board of Health.

Members Present: Mrs. Coiner, Dr. Hanson, Dr. O'Donnell, Dr. Squire

Staff Present: Edward Rivers, Eric Bradley, Denny Coon, Tiffany Tjepkes, Lenore Alonso, Brooke Barnes, Briana Boswell, Christina McDonough, Brenda Schwarz, Roma Taylor, Christopher Varnes

Others Present: Lori Elam, Community Services Director, CEO of the Eastern Iowa Mental Health and Disabilities Services Region

Dr. O'Donnell moved to accept the agenda. Motion seconded by Dr. Squire. Motion carried unanimously.

Dr. O'Donnell moved to approve the minutes of the March 15, 2018 Board Meeting. Motion seconded by Dr. Hanson. Motion carried unanimously.

Edward Rivers recognized the following employees for their years of service with the department.

- Briana Boswell, Community Health Consultant 10 years April 9
- Jackie Hall, Environmental Health Specialist 42 years April 5

Edward Rivers acknowledged the following new employees with the department.

- Maggie Wright, Maternal Health Per Diem Nurse Start Date March 30
- Megan Hawley, Correctional Health Per Diem Nurse Start Date April 2

The following reports were reviewed and discussed by the Board:

#### A. Director's Report

The following reports were reviewed and discussed by the Board:

Mr. Rivers shared that the implementation of priority dispatch is continuing to be reviewed. He asked Denny Coon to provide more details. Mr. Coon explained that through the review process of priority dispatching it was determined dispatch times could be decreased on certain calls that would require a full response despite which questions were asked during the call talking process. A priority list has been identified in which fast tracking will be initiated to improve efficiency and decrease dispatch time. This modification has increased the level of confidence in priority dispatching amongst first responders. Amy Thoreson added that priority dispatching will be a Program Orientation Agenda item in the future, in an effort to update the board on the process and outcomes thus far.

Mrs. Coiner questioned whether responders respond lights and sirens each call. Denny Coon explained lights and sirens are based upon predetermined criteria based on 911 caller information.

Edward Rivers highlighted the department's efforts to address structural issues at a Clinton County pool. Eric Bradley, Environmental Health Coordinator explained due to major structural and safety concerns, staff closed a Clinton County neighborhood pool and the Iowa Department of Public Health (IDPH) has been notified. Scott County has a contract with IDPH to inspect Clinton County tanning, tattoo and pool facilities. Due to the significant structural issues the operator was put into contact with IDPH's engineer.

Mr. Rivers recognized the work taking place regarding HIV and hepatitis C outreach and asked Roma Taylor to share current efforts. Mrs. Taylor noted that through the outreach component of the department's HIV grant with IDPH, HIV/hepatitis C counseling, testing and referral continues at CADS, Rosecrance New Life Outpatient Center, King's Harvest Shelter and Meal Site and Humility of Mary Shelter.

Edward Rivers noted that the department recently offered ServSafe® classes. Eric Bradley shared that due to the requirements for food service establishments to have a certified service protection manager on staff, the demand for ServSafe® training has increased. In March, staff taught a ServSafe® class with thirty in attendance, twenty-six passed the certification exam.

Finally, Mr. Rivers noted that the Food Rescue Partnership continues to receive recognition. He asked Christina McDonough to explain the group's most recent award. Mrs. McDonough shared the Food Rescue Partnership has been selected to have a three-minute video and thirty-second public service announcement produced through Fresh Films program. The students were excited to work with Popcorn Charlie, Ross' Restaurant and a farmer Popcorn Charlie makes donations to. She is expecting the video should be released in May.

Mrs. Coiner inquired where the video would be played. Mrs. McDonough explained the video will be launched on KWQC as a 30 second segment and the Food Rescue Partnership will have rights to the video.

B. Public Health Activity Report for the month of March 2018

Mrs. Coiner inquired about the shaded year-to-date numbers on the report. Brenda Schwarz responded the shaded last year-to-date numbers were services that have been added mid-year to the activity report therefore there is not a complete last year-to-date comparison.

C. Budget Report for the month of March 2018

Following discussion, Dr. O'Donnell moved to approve the claims. Motion seconded by Dr. Squire. Motion carried unanimously.

D. Scott County Kids Report

Minutes from Scott County Kids meetings were included in the packet. Due to training, Scott County Kids representatives were not in attendance.

E. Title V, Local Public Health Services, Tobacco Use Prevention Program and WIC Report for the month of March 2018

Tiffany Tjepkes reported the Maternal Health, Child Health, I-Smile<sup>®</sup> Grant, Local Public Health Services Grant and revisions to the Tobacco Grant have been submitted. The Maternal, Child & Adolescent Health Nurse per diem position has been accepted by Maggie Wright. Mrs. Wright began March 30<sup>th</sup> and will be working two days a week. She will be attending a Lactation Counselor training April 23<sup>rd</sup> thru April 27<sup>th</sup>. Leah Kroeger has completed the school dental audits and is currently compiling the information with the intentions of having a completed report in May. Christina McDonough partnered with the Quad Cities River Bandits to create a comprehensive employee wellness program. Lastly, Kim Mills met with the Princeton Park Board to discuss a city-wide resolution for tobacco-free/nicotine-free parks. The city council approved the resolution.

Mrs. Coiner suggested Ms. Mills meet with the Davenport City Park Board to discuss the idea of tobacco-free/nicotine-free parks in as well.

F. Public Health Preparedness Program Report for the month of March 2018

Mrs. Coiner thanked Dennis Coon and Christopher Varnes for a well-planned, informative Quad Cities Regional Disaster Conference. Mr. Coon shared the Conference Committee will be meeting May 1st to review the evaluation sheets, comments and begin the planning stages of the 2019 Conference.

G. Public Health Modernization Report for the month of March 2018

Amy Thoreson noted the Public Health Advisory Council has not met since March. The next meeting will be held in May.

H. Health Department Strategic Plan Report for the month of March 2018

Ed Rivers reported the PHAB Accreditation efforts continue. The department recently learned a chair and one team member has been assigned to the department's site visit team, but they are

currently looking for a third member. Once the team has been assigned, it is typically six months before the site visit team completes its visit.

Mr. Rivers shared the work of the Quality Improvement Council, Workforce Development Committee, and Organizational Culture and Workplace Environment Committee continue.

#### I. Board of Health Program Orientation

Lori Elam, Community Services Director and CEO of the Eastern Iowa Mental Health (MH) and Disabilities Services (DS) Region presented the Board with various outreach materials being utilized by the Region. Mrs. Elam read a letter shared by a twenty-four year old in the Region. The letter stated that when an individual has cancer his/her friends and family rally around him/her. When an individual has a diagnosed mental illness he/she does not receive that same support and compassion. The twenty-four year old committed suicide. As CEO, Mrs. Elam has made it her mission to increase awareness of MH services and to decrease the stigma of MH and make it more comfortable and accepting to ask for help.

Over the last two years, the five county region (Cedar, Clinton, Jackson, Muscatine and Scott) has expanded MH services and programs in all five counties in which they share the costs. The Regional Governing Board entered into an agreement with the Robert Young Center to provide the organized crisis system. Services and programs initiated in the first two years of the agreement include: crisis screenings/assessments, 24/7 telehealth evaluation access in all seven hospitals in the region, mobile crisis in Cedar County since they do not have a hospital in Cedar county, 24-hour crisis line, care coordinators, civil commitment mobile prescreening, mental health service care coordination in the jail, co-occurring assessment/treatment, crisis intervention team trained officers, an advisory group by County, prescriber bridge appointment services will begin in May, trauma informed care competency, peer support service and transitional housing.

Lori Elam shared between telehealth and face to face evaluations in 2017 there were 3,300 evaluations completed; through February of 2018 there were 682 evaluations completed putting them on pace to complete 4,100 evaluations in 2018. The crisis line in 2017 handled 752 calls; through February of 2018 there were 163 calls handled putting them on pace to handle 820 calls in 2018. She stated the numbers validate the need in our communities for these programs.

During year three of the agreement, a warm line will be initiated where individuals can talk to someone who has gone through similar situations, mobile crisis teams will be expanding to all five counties, workforce development, bridge appointment expansion, crisis intervention training (CIT), supported employment service provider mapping, peer support drop-in centers and crisis stabilization residential services added.

Dr. O'Donnell inquired if the mental health programs were grant funded. Mrs. Elam responded that mental health levies from all five counties are used. The dollars for local services are kept separate and regional and crisis services are used for all five counties.

Dr. O'Donnell inquired regarding what data exists to show the effectiveness of the programs. Mrs. Elam shared the Assertive Community Treatment (ACT) Team has evidence based data that shows successful outcomes of a reduction of incarceration and hospital admissions. She added as part of the agreement with the Robert Young Center they developed metrics to collect, monitor, and evaluate the data.

Dr. O'Donnell inquired how the Robert Young Center was chosen. Mrs. Elam responded the Regional Governing Board issued a request for information/proposal in which the Robert Young Center was chosen from the applicants.

Dr. O'Donnell inquired how the new behavioral health facility will find qualified staff with the shortage of psychiatrists in Iowa. Lori Elam responded that she understands they subcontract with national recruiting organizations and then subcontracts with those physicians.

Dr. O'Donnell inquired which provider is used to provide the prescriber bridge appointment services. Mrs. Elam responded Integrated Telehealth Partners (ITP) Company.

Dr. Hanson inquired on the plan to disperse the informational magnets in regards to community outreach. Lori Elam reported they have dispersed them at presentations, hospitals, schools, law enforcement agencies, Community Action of Eastern Iowa and colleges. Additionally a mailer was done to rural addresses. She encouraged the board to take additional magnets and educational/advertising materials and disperse them in locations as well.

Mrs. Coiner inquired how many care coordinators are in Scott County. Mrs. Elam responded Scott County currently has one care coordinator and will be looking to hire an additional care coordinator.

Following discussion, Dr. O'Donnell moved to approve the reports. Motion seconded by Dr. Hanson. Motion carried unanimously.

Mrs. Coiner moved to Public Comment

There was no comment.

Mrs. Coiner moved to Unfinished Business

There was no unfinished business.

Mrs. Coiner moved to New Business

Following discussion, Dr. Hanson moved to approve and authorize the signature of the Immunization Services application, contract, subcontract, and any subsequent amendments. Motion seconded by Dr. O'Donnell. Motion carried unanimously.

Following discussion, Dr. O'Donnell moved to approve and authorize the signature of the Mosquito Surveillance contract, and any subsequent amendments. Motion seconded by Dr. Squire. Motion carried unanimously.

Following discussion, Dr. O'Donnell moved to approve and authorize the Staff Education Requests. Motion seconded by Dr. Squire. Motion carried unanimously.

The next meeting will be held on May 17, 2018.

There being no further business before the Board, the meeting adjourned at 1:23 p.m.

Respectfully submitted,

Brenda Schwarz  
Recording Secretary